vOneCloud

vOneCloud Documentation

Release 2.0.0

OpenNebula Systems

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RELEASE NOTES VONECLOUD 2.0.0

1.1 What's New vOneCloud 2.0

vOneCloud 2.0 is powered by OpenNebula Wizard, and, as such, includes functionality present in OpenNebula 5.0 Wizard relevant to vOneCloud:

- Datastore and VMDK image management, as well as import.
- New Virtual Router Resource, to allow routing between isolated virtual networks.
- More flexible vCenter VM naming, with a configurable prefix.
- New resource pool mode, with the ability to select in which resource pool a particular VM is confined.
- OneFlow new templates operations, like the ability to clone existing service templates.
- Keep disks on done, to avoid deleting disks when the VM is terminated.
- *Instantiate to persistent*, to easily create a rich VM Template catalog.
- Dynamic VM reconfiguration, that can be performed while the VM is running or powered off.
- Share resources between logical clusters, like Virtual Networks and Datastores.

An important effort has been carried out focusing on optimizations, allowing vOneCloud to manage vCenter instances with large number of VM Templates, VMs and Networks. Also, multiple bugfixes and documentation improvements have been included in this version. vOneCloud 2.0 has been certified with *support for vSphere 5.5 and 6.0*.

Hybrid cloud functionality has been removed to simplify maintenance and upgrades. If you are building a large-scale cloud, are interested in the federation of multiple controller instances, hybrid deployments, or want to integrate with third party components, customize the product or manage open source hypervisors, we recommend an installation of OpenNebula.

The *Automated Upgrade process* implemented by the *Control Panel* will only be available to users with an active support subscription. With this functionality users will be notified when a new vOneCloud release is available for download and they will be able to upgrade the vOneCloud platform with a single click.

1.2 Upgrade

Upgrading to a newer version of vOneCloud is only supported for users with an active support subscription. The upgrade process is carried out in the *Control Panel web interface*.

When a new vOneCloud release is available for download, users with an active support subscription will be notified in the Sunstone interface (in particular, in the Control Panel link), as well as in the main Dashboard area of the Control Panel, and will be able to upgrade with a single click. The Control Panel component will, behind the scenes:

- download the new vOneCloud packages
- install the new vOneCloud packages, keeping the existing configuration
- restart the OpenNebula service, with no downtime whatsoever to the currently running virtual machines.

The Control Panel will display a message after the upgrade is performed, at this moment vOneCloud services would be up and running and updated to the latest version.

1.3 System Requirements

Warning: It is advised to manage one vCenter by only one vOneCloud (ie, do not manage the same vCenter from two different vOneClouds). Otherwise VMs from both server will clash and produce errors.

The following components are needed to be present in the infrastructure to implement a cloud infrastructure run by vOneCloud:

Component	Observations
vCenter 5.5 and 6.0	 ESX hosts, VM Templates and Running VMs expected to be managed by vOneCloud needs to be grouped into clusters The IP or DNS needs to be known, as well as the credentials (username and password) of an admituser. DRS is not required but it is recommended vOneCloud does not schedule to the granularit of ESX hosts, and you would need DRS to select the actual ESX host within the cluster. Otherwise the VM will be started in the ESX host associate to the VM Template Ideally, all ESX belonging to the same vCenter cluster to be exposed to vOneCloud need to shar at least one datastore among them, although this is not a hard requirement. VMs that will be instantiated through vOneCloud need to be saved as VMs Templates in vCenter vOneCloud only creates new VMs by instantiating VM Templates.
ESX 5.5 and 6.0	 With at least 2 GB of free RAM and 1 free CPU To enable VNC functionality from vOneClou there are two requirements: 1) the ESX hosts nee to be reachable from vOneCloud and 2) the ESX firewall should allow for VNC connections (see the note below)
Guest OS	VMware tools are needed in the guestOS to enable several features (contextualization and networking feedback). Please install VMware Tools (for Windows) of Open Virtual Machine Tools (for *nix) in the guestOS.

Note: To enable VNC functionality for vOneCloud, repeat the following procedure for each ESX:

- In the vSphere client proceed to Home -> Inventory -> Hosts and Clusters
- Select the ESX host, Configuration tab and select Security Profile in the Software category.
- In the Firewall section, select Edit. Enable GDB Server, then click OK.

Make sure that the ESX hosts are reachable from vOneCloud.

vOneCloud ships with a default of 2 CPUs and 2 GB of RAM, and as such it has been certified for infrastructures of the following dimensions:

- Up to 4 vCenters
- Up to 40 ESXs managed by each vCenter
- Up to 1.000 VMs in total, each vCenter managing up to 250 VMs
- Up to 100 users, being the concurrent limit 10 users accessing the system simultaneously

Note: For infrastructures exceeding the aforementioned limits, we recommend an installation of OpenNebula from scratch on a bare metal server, using the vCenter drivers

1.4 Known Issues and Limitations

1.4.1 Known Issues

These known issues will be addressed in future versions of vOneCloud.

Error during upgrades if Proxy is configured

There is a problem when upgrading from 1.2.x if proxy is configured that requires a manual intervention. Upgrade normally, and you will see that the start job has failed. Login to the vOneCloud console as explained *here*, and execute the following commands:

```
echo export http_proxy=<yourproxy> > /etc/profile.d/proxy.sh
source /etc/profile.d/proxy.sh
gem install mysql --no-ri --no-rdoc
sudo -u oneadmin onedb upgrade -u oneadmin -p oneadmin -d opennebula
/usr/lib/one/vonecloud-control-center/scripts/opennebula-server.sh restart
```

Control Panel link not working with SSL activated

Control Panel link in Sunstone is known not to work in SSL configurations. Please remove the 's' in 'https' in the URL in order to properly access the Control Panel.

Found more?

If you find any new issue, please let us know in the Community Questions section of the vOneCloud Support Portal.

1.4.2 Limitations

These limitations will be addressed in future versions of vOneCloud:

Limitation	Description	
VM Unsupported	The following operations are only supported from vCenter: - Migrate VM to different ESX	
Operations	clusters	
No spaces in	VMware Clusters with space in their names are not supported	
Clusters		
No spaces in	VMDKs with spaces in their names or paths (ie, folders that contain them) are not supported	
VMDKs	for importing, attaching or uploading	
No spaces in	Datastore names cannot contain spaces to be managed from vOneCloud	
Datastores		
No CDROM	Attaching a new CDROM ISO will add a new (or change the existing) ISO to an already	
drive creation	existing CDROM drive that needs to be present in the VM	
No FILES	Contextualization in vOneCloud does not support passing files to Virtual Machines	
support in		
context		
Cannot import	VMs deployed by another instance of vOneCloud, or machines named with a leading "one-"	
"one-" VMs	cannot be imported again	
vCenter	Cannot be more than 22 characters	
password length		
Browser support	Internet Explorer (>= 9), Firefox (> 3.5) and Chrome browsers are supported. Other	
	browsers, including Safari, are not supported and may not work well.	
Browser Adblock	Features like VNC and VM log viewer may be affected by Adblock plug ins. Please disable	
plug ins	these plug ins if you are experiencing issues	

If you find any new limitation, feel free to add a feature request in Community - Feature Request section of the vOneCloud Support Portal.

CHAPTER

TWO

OVERVIEW

2.1 Introduction

vOneCloud extends vCenter with cloud features such as provisioning, elasticity, multi-tenancy and multi-vm capabilities. vOneCloud is designed for companies that want to create a self-service cloud environment on top of their VMware infrastructure without having to abandon their investment in VMware and retool the entire stack. vOneCloud leverages advanced features such as vMotion, HA or DRS scheduling provided by the VMware vSphere product family.

This section describes the vOneCloud platform as a whole, and its components, features and roles.

2.2 What Is?

vOneCloud

The Open Replacement for vCloud

vOneCloud is an OpenNebula distribution optimized to work on existing VMware vCenter deployments. It deploys an enterprise-ready OpenNebula cloud just in a few minutes where the infrastructure is managed by already familiar VMware tools, such as vSphere and vCenter Operations Manager, and the provisioning, elasticity, multi-tenancy, elasticity and multi-vm cloud features are offered by OpenNebula. It inherits all the benefits from the open source cloud management platform, adding an easy to deploy, easy to use aspect due to pre configuration of the OpenNebula install contained within the appliance.

vOneCloud is distributed as a virtual appliance in OVA format for vSphere. It contains all required OpenNebula services within a single CentOS Linux appliance. All components are fully open-source and have been certified to work in enterprise environments, vOneCloud 2.0 includes:

CentOS	7.0
OpenNebula	5.0.1



The following table summarizes the benefits of vOneCloud:

Powerful	
	Virtual data centers, self-service, Virtual Routers on VMware environments
Cost Effective	
	Free, there are no license costs, all components are fully open-source software
Flexible	
	Completely open, customizable and modular, so it can be adapted to your needs
No Lock-in	
	Platform independent, gradually migrate to other virtualization platforms
Simple	
	Very easy to install, upgrade, and maintain, with easy-to-use graphical interfaces
Enterprise-ready	
	Certified, production-ready with commercial support subscriptions and professional services

2.3 vOneCloud Features

vOneCloud leverages the functionality of OpenNebula. The following features come pre-configured and can be used out-of-the-box with vOneCloud:

• Cloud User Interfaces

- Simple, clean, intuitive portals for cloud consumers and Virtual Datacenter (VDC) administrators.

• Cloud Admin Interfaces

- SunStone Portal for administrators and advanced users
- Powerful CLI that resembles typical UNIX commands applications

• Import Existing Resources

- Import existing vCenter VM Templates
- Import existing vCenter Networks and Distributed vSwitches
- Import existing running and powered off Virtual Machines
- Import existing Datastores and VMDK images

• On-demand Provision of Virtual Data Centers

- Dynamic creation of Virtual Data Centers (VDCs) as fully-isolated virtual infrastructure environments where a group of users, under the control of the group administrator, can create and manage compute capacity
- Placement of VDCs to multiple vCenters
- Resource Pool Confinement, restrict vOneCloud users/groups to a subset of hardware specified by a Resource Pool

· Fast Provisioning and Virtualization Management

- Automatic provision of Virtual Machines and Services (Multi-VM applications) from a Template catalog
- VM Template cloning and editing capabilities to maintain Template catalog
- Automatic execution and scaling of multi-tiered applications
- Snapshotting
- Contextualization capabilities, including the ability to run any script at VM boot time
- VM capacity resizing (CPU and Memory)
- vCenter Network and Distributed vSwitch support
- Connect Virtual Networks using a Virtual Router
- Attach/detach network interfaces functionality
- VNC connection to VMs, including the ability to set keymap
- Attach/detach disk functionality
- Chose datastore and Resource Pool where VMs will be deployed to
- Instantiate to persistent to easily crate a VM Template catalog

• Security and Resource Consumption Control

- Resource Quota Management to track and limit computing resource utilization
- Fine-grained accounting and monitoring
- Complete isolated VDCs and organizations
- Fine-grained ACLs and user quotas
- Powerful user, group and role management
- Showback functionality to report resource usage cost

• Enterprise Datacenter Component Integration Capabilities

- Integration with user management services like Active Directory and LDAP.
- HTTP Proxy support

· Reliability, Efficiency and Massive Scalability

- Profit from years of testing and production use
- Be sure that your Cloud Management Platform will be up to the task

vOneCloud additionally brings new configuration and upgrade tools:

• Appliance and Services Configuration

- Control Console for vOneCloud appliance configuration

- Control Panel (Web UI) for vOneCloud services configuration and debugging

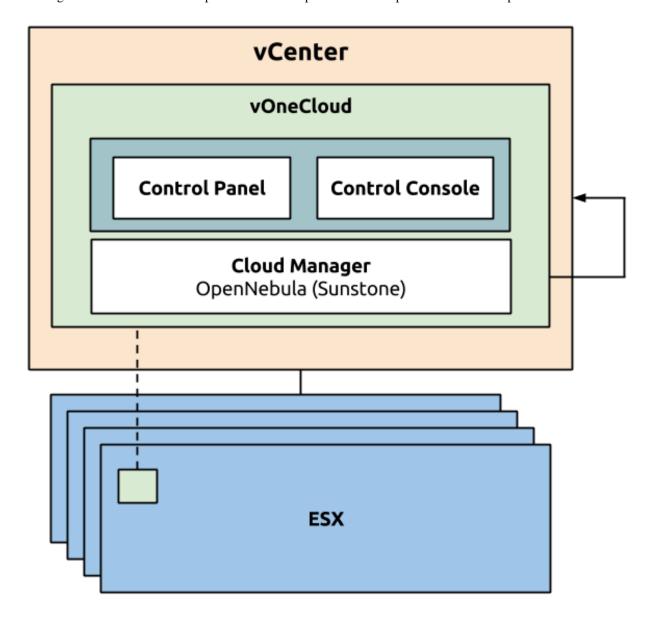
• Smooth Upgrade Process

 Automatic upgrade process and notifications through the Control Panel available for users with an active support subscription

If you feel that there is a particular feature interesting for the general public, feel free to add a feature request in Community - Feature Request section of the vOneCloud Support Portal. If you are building a large-scale cloud, are interested in the federation of multiple controller instances, or want to integrate with third party components, customize the product or manage open source hypervisors, we recommend an installation of OpenNebula.

2.4 Components

This diagram reflects the relationship between the components that compose the vOneCloud platform.



2.4.1 vCenter infrastructure

vOneCloud is an appliance that is executed on vCenter. vOneCloud then leverages this previously set up infrastructure composed of vCenter and ESX nodes.

2.4.2 OpenNebula (Cloud Manager)

- OpenNebula acts as the Cloud Manager of vOneCloud, responsible for managing your virtual vCenter resources and adding a Cloud layer on top of it.
- **Sunstone** is the web-based graphical interface of OpenNebula. It is available at <a href="http://<appliance_ip">http://<appliance_ip. This interface is at the same time the main administration interface for you cloud infrastructure, and consumer interface for the final users of the cloud.

2.4.3 Control Console and Control Panel

Control Console and Control Panel are two components which have the goal of configuring different aspects of the vOneCloud appliance: network, appliance user accounts, OpenNebula (Sunstone) configuration and services.

- The *Control Console* is a text based wizard accessible through the vCenter console to the vOneCloud appliance and has relevance in the bootstrap process and the configuration of the appliance
- The *Control Panel* is a slick web interface and is oriented to the configuration of the vOneCloud services as well as used to update to a newer version of vOneCloud.

2.5 Accounts

The vOneCloud platform ships with several pre-created user accounts which will be described in this section:

Ac-	Interface	Role	Description
count			
root	linux	Appliance	This user can log into the appliance (local login, no SSH).
		administrator	
onead-	vOneCloud	vOneCloud	Used to configure several aspects of the vOneCloud Appliance
min	Control	Appliance	infrastructure: OpenNebula services, automatic upgrades, and drivers
	Panel	administrator	configuration (Active Directory integration).
CloudA	dDpenNeb-	Cloud	Cloud Administrator. Run any task in OpenNebula, including creating
min	ula	Administrator	other users.
	(Sunstone)		

Different *cloud roles* can be used in order to offer and consume cloud provisioning services in Sunstone (vOneCloud Web UI). These roles can be defined through Sunstone, and in particular CloudAdmin comes preconfigured as the Cloud Administrator.

2.5.1 root linux account

vOneCloud runs on top of Linux (in particular *CentOS 7* <*http://www.centos.org/>*), therefore the administrators of the vOneCloud appliance should be able to have console access to the appliance. The appliance comes with a *root* account with an undefined password. This password **must** be set during the first boot of the appliance. The *vOneCloud Control Console* will prompt the administrator for a new root password.

Please note that ssh access to the root account is disabled by default in the appliance, the only possible way of logging in, is to log in using an alternate TTY in the vCenter console of the vOneCloud appliance and logging in.

2.5. Accounts 9

Note: Console access to the appliance is not required by vOneCloud. Use it only under special circumstances. If you are a user with an active support subscription, make sure any changes applied in the appliance are supported by the vOneCloud support.

2.5.2 oneadmin account

The main use of this account is to access the vOneCloud Control Panel (http://<appliance_ip>:8000). Only this account will have access to the Control Panel, no other user will be allowed to log in.

However, the *oneadmin* account is also a valid Sunstone account, but we **strongly recommend not to use this account to access the Sunstone Web UI**, relying instead in the pre-existing *CloudAdmin* account (see below).

The *oneadmin* account password is set by the admin user during the initial configuration of the vOneCloud Control Console. The **password can only be changed in the vOneCloud Control Console**. After changing it the user **must** restart the OpenNebula service in the *vOneCloud Control Panel*.

2.5.3 CloudAdmin OpenNebula (Sunstone) account

This account is used to log into Sunstone. It is a Cloud Administrator account, capable of running any task within OpenNebula, however, since this account cannot log into the vOneCloud Control Panel, it cannot control Appliance infrastructure, only the virtual resources.

This account should also be used to create other accounts within Sunstone, either with the same level of privileges (by placing a new account in the *oneadmin* group) or final user without admin privileges. These final users can either be *VDCadmins or cloud consumers*.

The default password for this account is *CloudAdmin* (just like the username). Make sure you change the password within Sunstone once you log in.

CHAPTER

THREE

SIMPLE CLOUD DEPLOYMENT

3.1 All About Simplicity

vOneCloud is pre configured to be plugged into your existing vCenter infrastructure and quickly start using its cloud features. vOneCloud is the perfect choice for companies that want to create a self-service cloud environment on top of their VMware infrastructure without having to abandon their investment in VMware and retool the entire stack.

Simple to Use	Simple graphical interfaces for cloud consumers, and VDC and cloud administrators.
Simple to Update	New versions can be easily installed with no downtime of the virtual workload.
Simple to Adopt	Add cloud features, do not interfere in existing VMware procedures and workflows.
Simple to Install	CentOS appliance deployable through vSphere, able to import your system

This guide will guide through all the needed steps to deploy vOneCloud and prepare your new cloud to provision your end users.

3.2 Download and Deploy

Download links:

Download

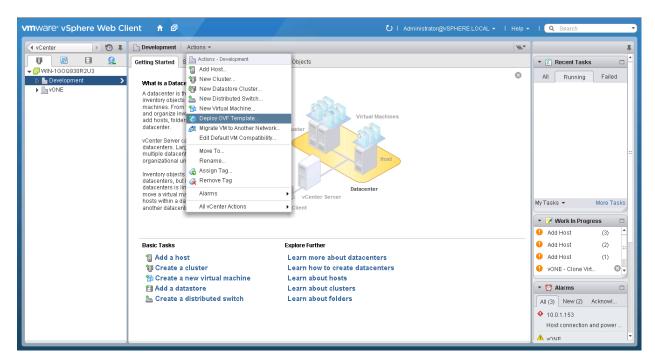
You can import this OVA appliance to your vCenter infrastructure. It is based on CentOS 7 and has the VMware tools enabled.

The appliance requirements are kept to a strict minimum so it can be executed in any vCenter installation. However, before deploying it, please read the *system requirements*.

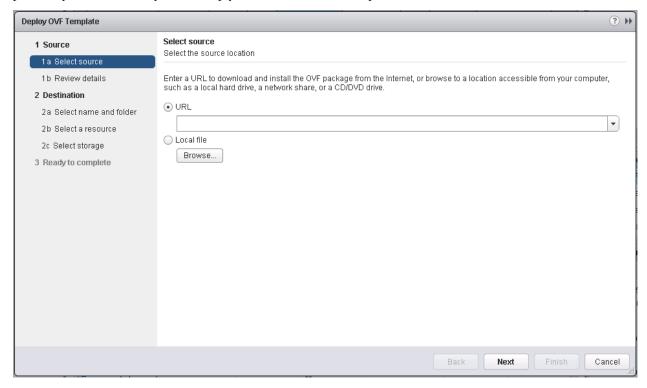
Follow the next steps to deploy a fully functional vOneCloud:

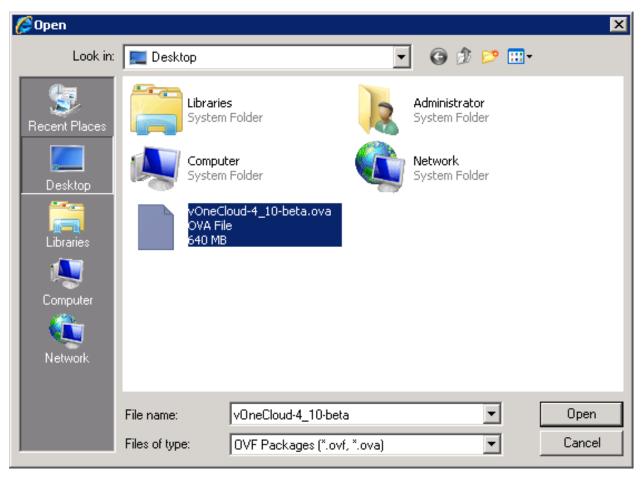
3.2.1 Step 1. Deploying the OVA

Login to your vCenter installation and select the appropriate datacenter and cluster, where you want to deploy the appliance. Select the Deploy OVF Template.

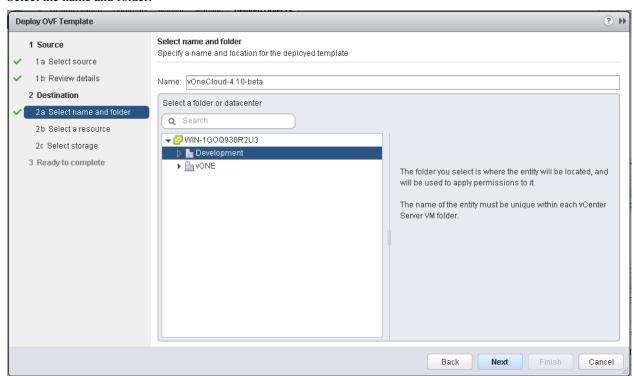


You have the option now to input the URL of the appliance (you can find it at the top of this page), or if you have previously downloaded it, you can simply browse to the download path as such:

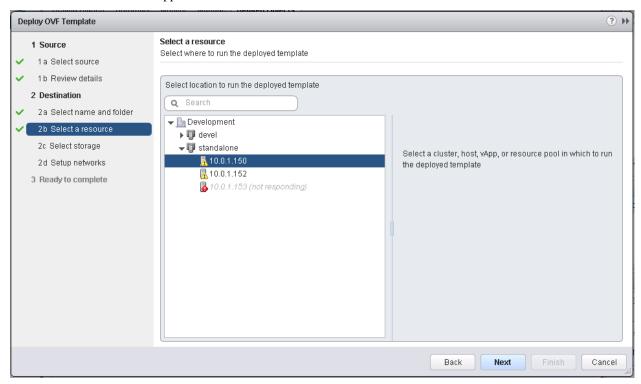




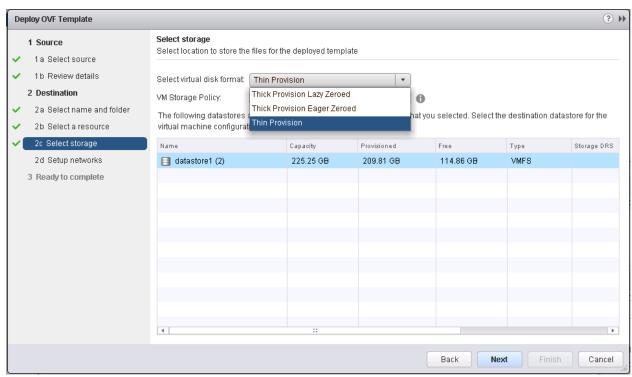
Select the name and folder:



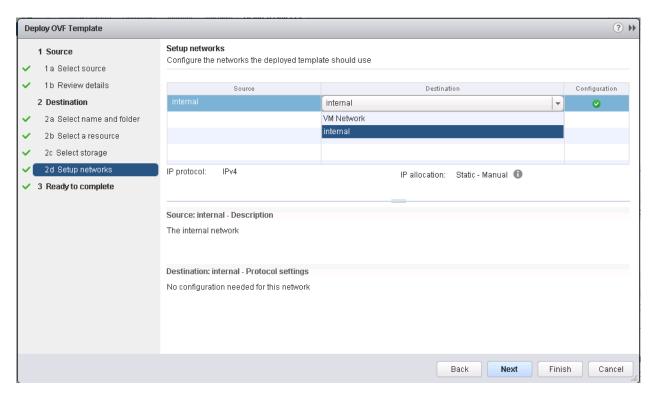
Select a resource to run the appliance:



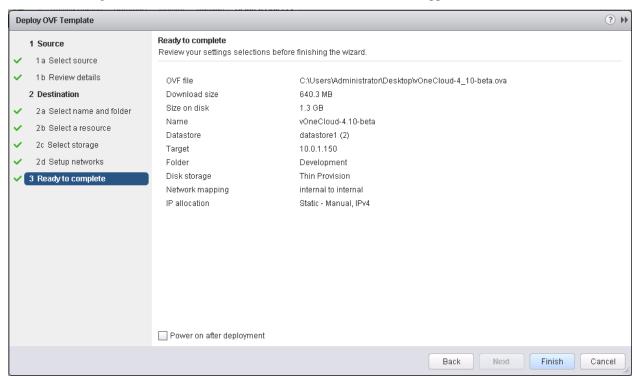
Select the datastore:



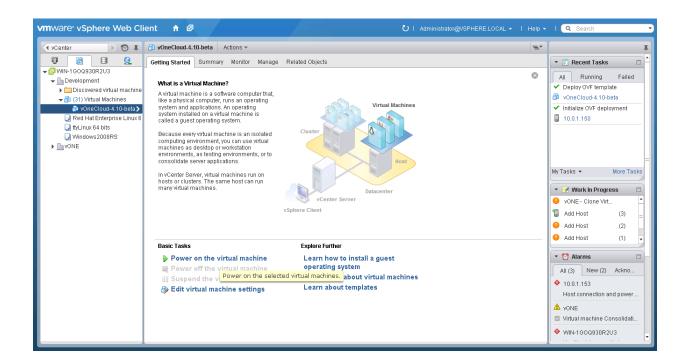
Select the Network. You will need to choose a network that has access to the ESX hosts.



Review the settings selection and click finish. Wait for the Virtual Machine to appear in the cluster.



Now you can power on the Virtual Machine (to edit settings before, *read this section*):



3.2.2 Step 2. vOneCloud Control Console - Initial Configuration

When the VM boots up you will see in the VM console in vCenter the vOneCloud Control Console, showing this wizard:



If you are presented instead with the following:

```
CentOS Linux 7 (Core)
Kernel 3.10.0-327.el7.x86_64 on an x86_64
localhost login:
```

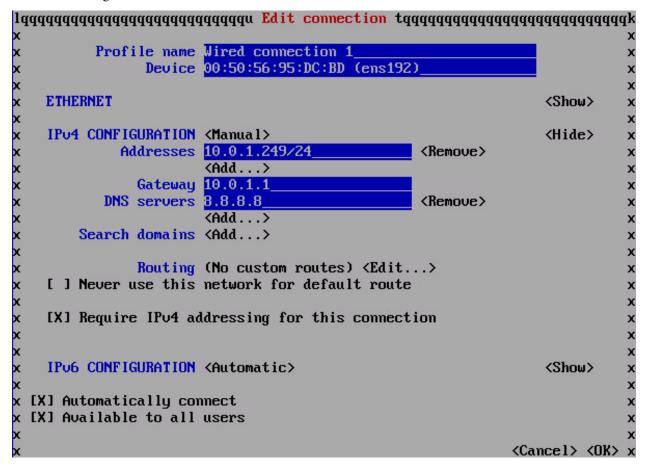
You are being presented with the wrong tty. You will need to press CTRL+ALT+F1 to access the Control Console.

In this wizard you need to **configure the network**. If you are using DHCP you can simply skip to the next item.

If you are using a static network configuration, answer yes and you will need to use a neurses interface to:

- · "Edit a connection"
- Select "Wired connection 1"
- Change IPv4 CONFIGURATION from < Automatic> to < Manual> and select "Show"
- Input the desired IP address/24 in Addresses
- Input Gateway and DNS Servers
- Select OK and then quit the dialog.

An example of static network configuration on the available network interface (see *Editing the vOneCloud Appliance* for information on how to add new interfaces to vOneCloud) on the 10.0.1.x class C network, with a gateway in 10.0.1.1 and using 8.8.8.8 as the DNS server:



Next, you can **configure the proxy** if your network topology requires a proxy to access the internet. However please note that it's absolutely fine to use vOneCloud without any Internet access at all, as you will be able to do most of the things, except for automatic upgrades.

Afterwards you need to define a **root password.** You won't be using this very often, so write it down somewhere safe. It's your master password to the appliance.

The next item is the **oneadmin account password**. You will only need this to login to the vOneCloud Control Panel, a web-based configuration interface we will see very shortly. Check the *Accounts section* to learn more about vOneCloud roles and users.

We have now finished the vOneCloud Control Console initial configuration wizard. As the wizard itself will point out now you can open the vOneCloud Control Panel by pointing your browser to http://<appliance_ip>:8000 and using the oneadmin account and password just chosen.

3.2.3 Step 3. vOneCloud Control Panel - Manage Services

The *vOneCloud Control Panel* will allow the administrator to:

- Check for new vOneCloud versions and manage upgrades.
- Configure Active Directory / LDAP integration
- Configure SSL (https) access
- Enable/Disable ssh
- Start the OpenNebula services
- Manage automatic upgrades.

Click on the configuration icon if you need to configure one of the supported options. Keep in mind that you can run this configuration at any moment. We recommend to start inspecting vOneCloud's functionality before delving into advanced configuration options like the aforementioned ones.

After clicking on the Start button, proceed to log in to Sunstone (OpenNebula's frontend) by opening: http://<appliance_ip> and using the default login CloudAdmin / CloudAdmin user and password.

Note: There is a guide available that documents the configuration interfaces of the appliance here.

3.2.4 Step 4. Enjoy the Out-of-the-Box Features

After opening the Sunstone interface (http://<appliance_ip> with CloudAdmin | CloudAdmin user and password) you are now ready to enjoy the out-of-the-box features of vOneCloud!

Move on to the *next section* to start using your cloud by importing your vCenter infrastructure.

3.2.5 Login to the Appliance

Warning: If you make any changes to OpenNebula configuration files under /etc/one please note that they will be either discarded in the next upgrade, or overwritten by vOneCloud Control Center. Keep in mind that only those features configurable in Sunstone or in vOneCloud Control Console and Control Panel are officially supported. Any other customizations are not supported by vOneCloud Support.

All the functionality you need to run your vOneCloud can be accessed via Sunstone, and all the support configuration parameters are available either in the *vOneCloud Control Console* or in the *vOneCloud Control Panel*.

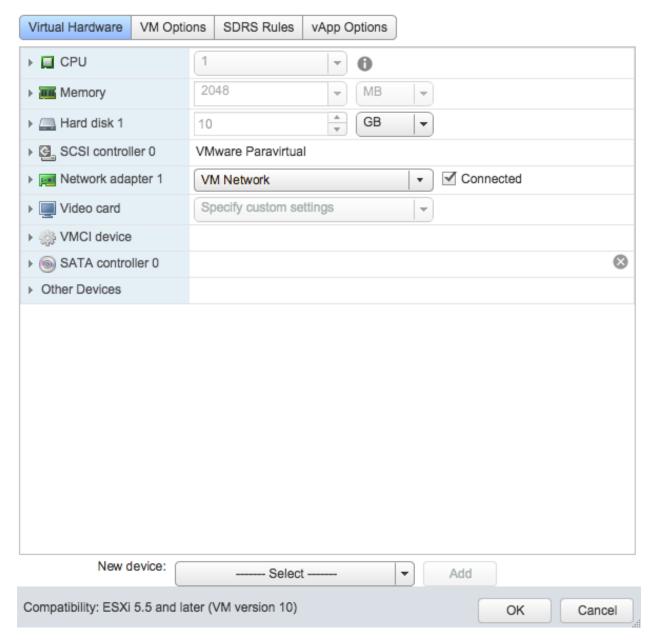
To access the *vOneCloud command line interface*, first *enable SSH* and ssh to the host using the *root* account and password. In OS X and Linux environments, simply use *ssh* to log into the root account of vOneCloud's IP. For Windows environments you can use software like PuTTY or even SFTP clients like WinSCP if you are simply uploading or downloading-modifying-uploading files in order to make customization as documented by the *Advanced Customizations* section.

Alternatively, open the vCenter console of the vOneCloud Virtual Machine appliance and change the tty (Ctrl + Alt + F2). Afterwards, log in with the *root* account and the password you used in the *initial configuration*, and switch to the *oneadmin* user.

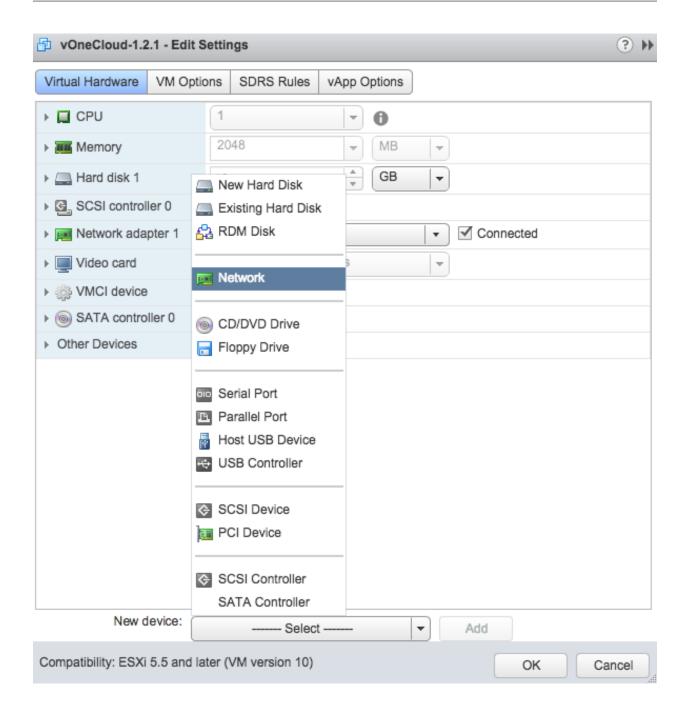
3.2.6 Editing the vOneCloud Appliance

After importing the vOneCloud OVA, and before powering it on, the vOneCloud Virtual Machine can be edited to, for instance, add a new network interface, increase the amount of RAM, the available CPUs for performance, etc.

In order to achieve this, please right click on the vOneCloud VM, and select Edit Settings. The next dialog should pop up:



If you want for instance to add a new network interface, select Network from the dropdown in New device (at the botton of the dialog):



3.3 Import Existing vCenter

Importing a vCenter infrastructure into vOneCloud can be carried out easily through the Sunstone Web UI. Follow the next steps to import an existing vCenter as well as any already defined VM Template and Networks.

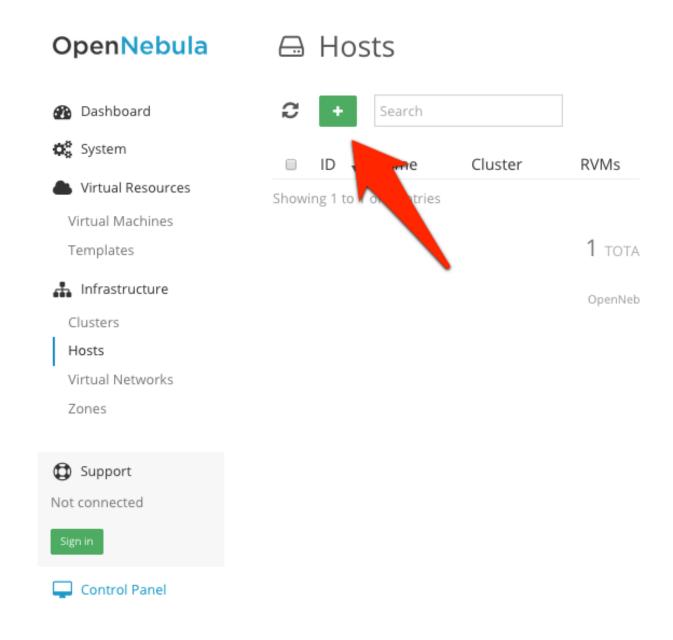
You will need the IP or hostname of the vCenter server, as well as an administrator credentials to successfully import resources from vCenter.

3.3.1 Step 1. Sunstone login

Log in into Sunstone as CloudAdmin, as explained in the previous section.

3.3.2 Step 2. Acquire vCenter Resources

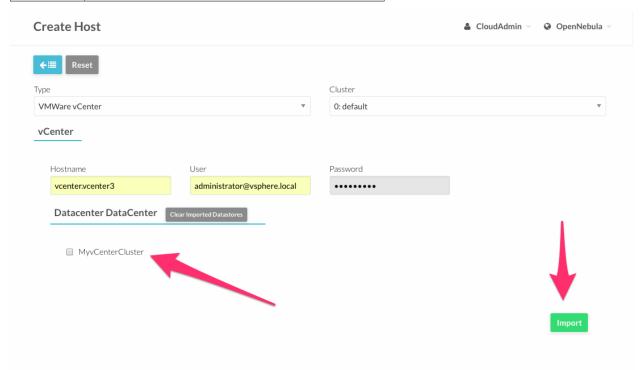
To import new vCenter clusters to be managed in voneCloud, proceed in Sunstone to the Infrastructure --> Hosts tab and click on the "+" green icon.



Warning: vOneCloud does not support spaces in vCenter cluster names.

In the dialog that pops up, select vCenter as Type in the drop-down. You now need to fill in the data according to the following table:

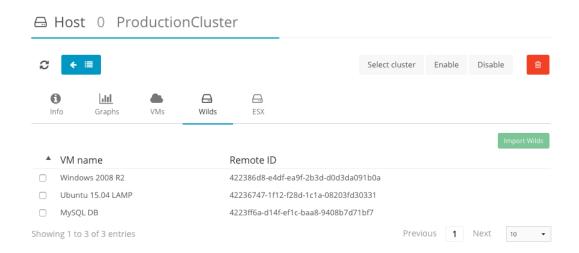
Hostname	vCenter hostname (FQDN) or IP address
User	Username of a vCenter user with administrator rights
Password	Password for the above user



3.3.3 Step 3. Import / Reacquire vCenter Resources

Existing VMs

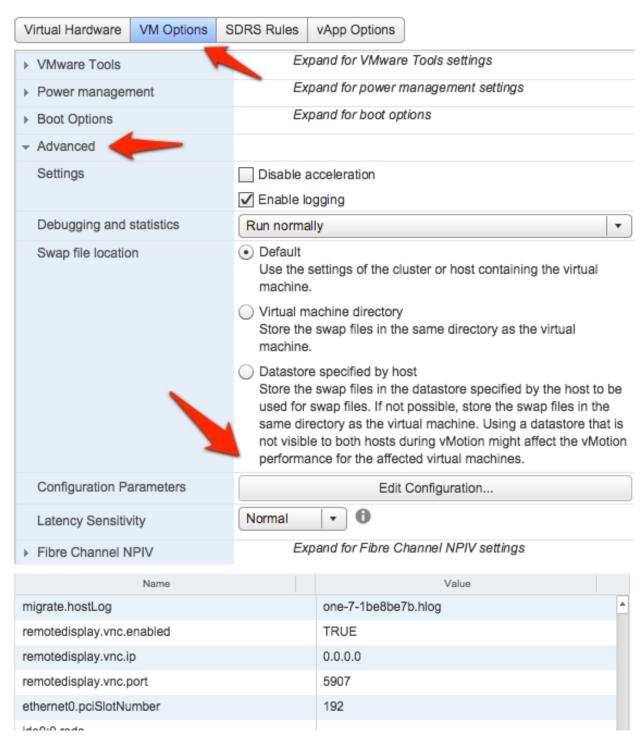
If the vCenter infrastructure has running or powered off **Virtual Machines**, vOneCloud can import and subsequently manage them. To import vCenter VMs, proceed to the WILDS tab in the Host info tab representing the vCenter cluster where the VMs are running in, select the VMs to be imported and click on the import button.



After

the VMs are in the Running state, you can operate on their life-cycle, assign them to particular users, attach or detach network interfaces, create snapshots, do capacity resizing (change CPU and MEMORY after powering the VMs off), etc. All the funcionality that vOneCloud supports for regular VMs is present for imported VMs.

Running VMs with open VNC ports are imported with the ability to establish VNC connection to them via vOneCloud. To activate the VNC ports, you need to right click on the VM while it is shut down and click on "Edit Settings", and set the remotedisplay.* settings show in the following images.

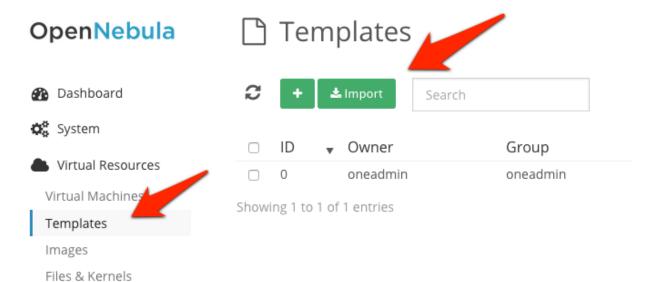


The following operations *cannot* be performed on an imported VM:

- Recover -recreate
- Undeploy (and Undeploy –hard)
- Migrate (and Migrate –live)
- Stop

VM Templates

vCenter VM Templates can be imported and reacquired using the Import button in Virtual Resources --> Templates. Fill in the credentials and the IP or hostname of vCenter and click on the "Get Templates" button.



These vOneCloud VM templates can be modified selecting the VM Template in Virtual Resources --> Templates and clicking on the Update button, so the resulting VMs are adjusted to user needs. Among other options available through the Sunstone web interface:

- Information can be passed into the instantiated VM, through either Contextualization or Customization.
- Network interface cards can be added to give VMs access to different networks
- Capacity (MEMORY and CPU) can be modified
- VNC capabilities can be disabled

Note: VMs instantiated through vOneCloud will be named in vCenter as 'one-<vid>-<VM Name>', where <vid>is the id of the VM and VM Name is the name given to the VM in vOneCloud. This value can be changed using a special attribute set in the vCenter cluster representation in vOneCloud, ie, the vOneCloud host. This attribute is called "VM_PREFIX", and will evaluate one variable, \$i, to the id of the VM. A value of "one-\$i-" in that parameter would have the same behaviour as the default. This attribute can be set in the "Attributes" section of the vOneCloud host, in the info panel that shows after clicking on the desire host.

Regarding the vCenter VM Templates and Networks, is important to take into account:

- vCenter VM Templates with already defined NICs that reference Networks in vCenter will be imported without this information in vOneCloud. These NICs will be invisible for vOneCloud, and therefore cannot be detached from the Virtual Machines. The imported Templates in vOneCloud can be updated to add NICs from Virtual Networks imported from vCenter (being Networks or Distributed vSwitches).
- We recommend therefore to use VM Templates in vCenter without defined NICs, to add them later on in the vOneCloud VM Templates

Networks

Similarly, **Networks** and Distributed vSwitches can also be imported / reacquired from using a similar Import button in Infrastructure --> Virtual Networks.

Virtual Networks can be further refined with the inclusion of different Address Ranges. This refinement can be done at import time, defining the size of the network one of the following supported Address Ranges:

- IPv4: Need to define at least starting IP address. MAC address can be defined as well
- IPv6: Can optionally define starting MAC address, GLOBAL PREFIX and ULA PREFIX
- Ethernet: Does not manage IP addresses but rather MAC addresses. If a starting MAC is not provided, vOneCloud will generate one.

The networking information will also be passed onto the VM in the *Contextualization* process. **Datastores and Images**

Datastores and VMDK images can be imported / reacquired from the Storage --> Datastores and Storage --> Images respectively.

Datastore will be monitored for free space and availability. Images can be used for:

- · disk attach/detach on VMs
- enrich VM Templates to add additional disks or CDROMs

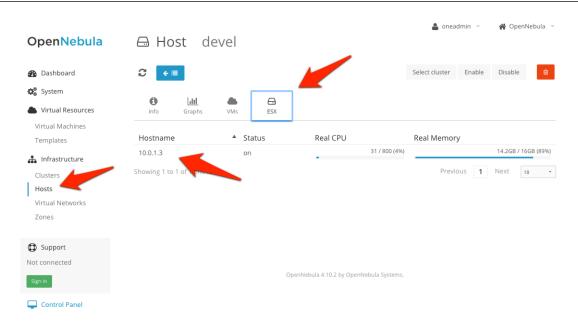
Note: Resources imported from vCenter will have their names appended with a the name of the cluster where this resources belong in vCenter, to ease their identification within vOneCloud.

Note: vCenter VM Templates, Networks, Distributed vSwitches, Datastores, VMDKs and Virtual Machines can be imported regardless of their position inside VM Folders, since vOneCloud will search recursively for them.

3.3.4 Step 4. Check Resources

Now it's time to check that the vCenter import has been successful. In Infrastructure --> Hosts check vCenter has been imported, and if all the ESX hosts are available.

Note: Take into account that one vCenter cluster (with all its ESX hosts) will be represented as one vOneCloud host.



3.3.5 Step 5. Instantiate a VM Template

Everything is ready! Now vOneCloud is prepared to manage Virtual Machines. In Sunstone, go to Virtual Resources --> Templates, select one of the templates imported in **Step 3** and click on Instantiate. Now you will be able to control the life cycle of the VM.

More information on available operations over VMs here.

3.4 Create a Virtual Datacenter

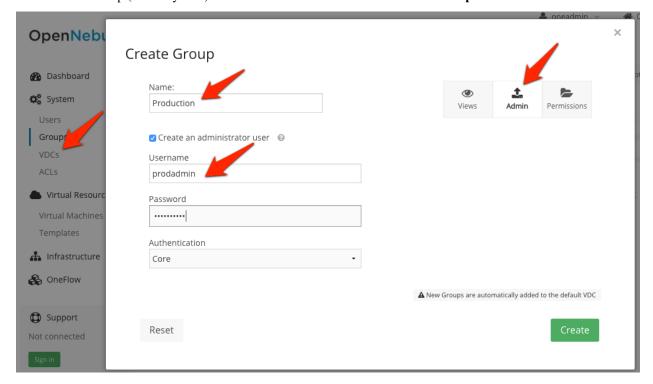
The provisioning model by default in vOneCloud is based on three different roles using three different web interfaces.

vOneCloud user comes pre configured and is the **Cloud Administrator**, in full control of all the physical and virtual resources and using the vCenter view.

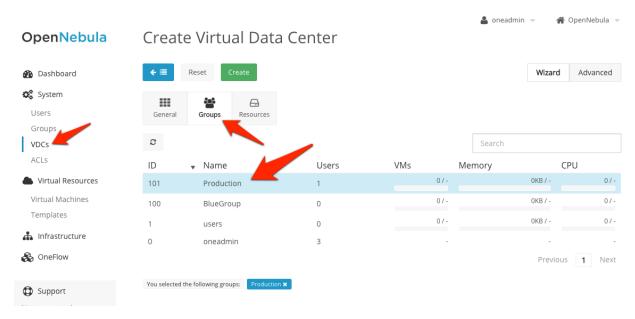
A Virtual Datacenter (VDC) defines an assignment of one or several groups to a pool of physical resources. This pool of physical resources consists of resources from one or several clusters, which are logical groups of hosts, virtual networks and datastores, which can be shared between VDCs. VDCs are a great way to partition your cloud into smaller clouds, and assign them to groups with their administrators and users, completely isolated from other groups.

A **Group Admin** manages her partition of the cloud, including user management, but only within the VDCs assigned to the Group, not for the whole cloud like the **Cloud Administrator**.

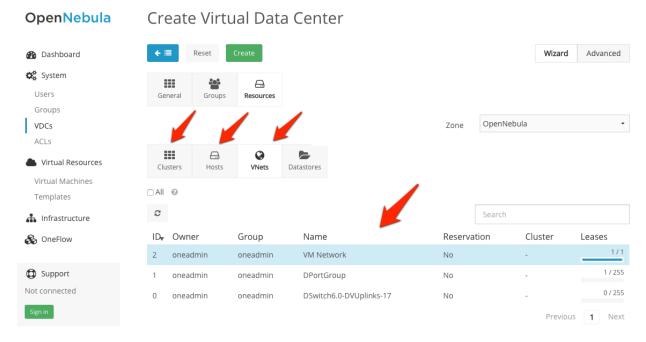
Let's create a Group (under System) named *Production* with an administrator called **prodadmin**:



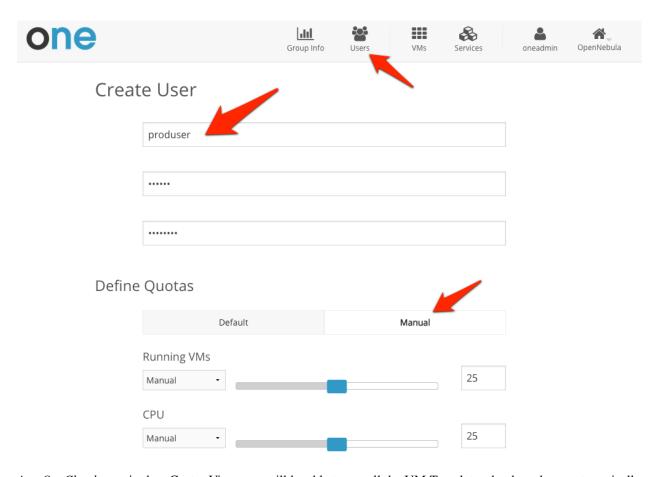
Let's create a VDCs (under System) named ProductionVDC, and assign the Production group to use it:



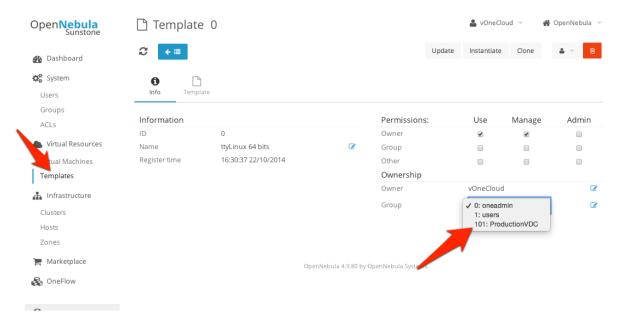
Let's add resources to the VDC under the "Resources" tab, for instance a vCenter instance and a Virtual Network:



Now login again using the newly created **prodadmin**. The Group Admin view will kick in. Try it out creating the first *produser* and assign them quotas on resource usage:

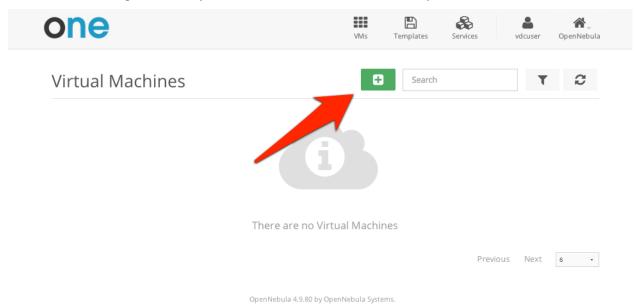


As *vOneCloud* user, in the vCenter View, you will be able to see all the VM Templates that have been automatically created when importing the vCenter infrastructure. You can assign any of these VM Templates to the VDC by assigned them to the Group associated to the VDC:



The same applies for Virtual Networks these VM Templates may use.

If you log with *produser*, the view will change to the vCenter Cloud View, where **vdcuser** can start consuming VMs



based on the VM Template shared by the Cloud Administrator and allowed by the vdcadmin:

Read more about Group and VDC managing.

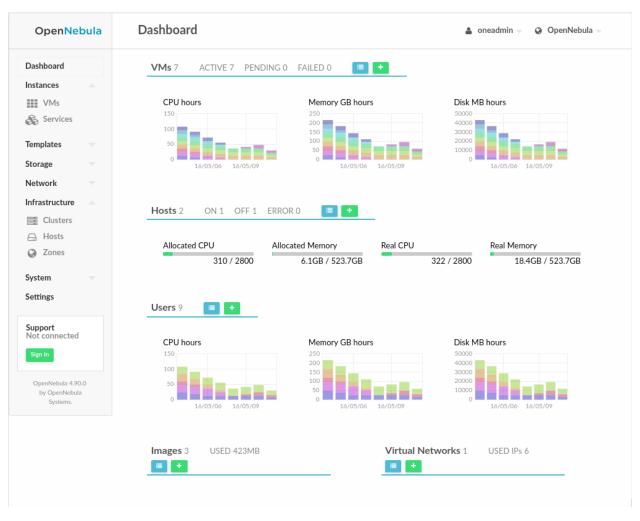
3.5 vOneCloud Interfaces

vOneCloud offers a rich set of interfaces to interact with your cloud infrastructure, tailored for specific needs of cloud administrators and cloud users alike.

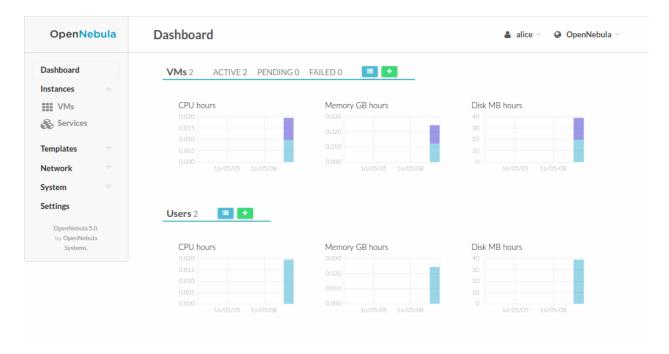
3.5.1 Web Interface (Sunstone)

vOneCloud web interface, called Sunstone, offers three main views:

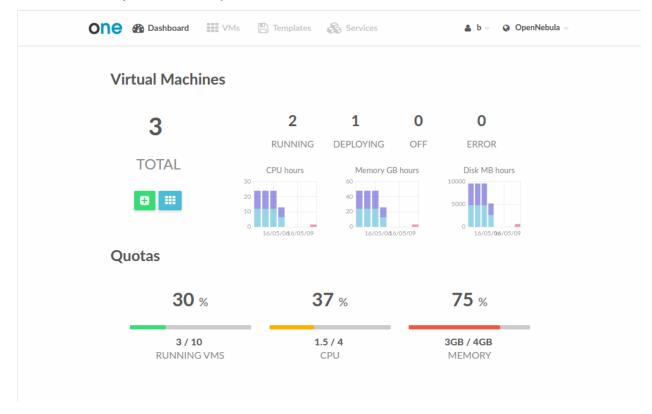
• Sunstone vCenter view: Aimed at cloud administrators, this view is tailored to present all the available options to manage the physical and virtual aspects of your vCenter infrastructure.



• Sunstone Group Admin View: Aimed at Group administrators, this interface is designed to manage all the virtual resources accessible by a group of users, including the creation of new users.



• Sunstone vCenter Cloud View: Aimed at end users, this interface eases virtual resource provisioning and hides all the complexity of the cloud that is going on behind the scenes. It is a tailored version of the Sunstone Cloud View, with adjusted functionality relevant to vOneCloud and vCenter.



3.5.2 Command Line Interface (CLI)

If you are a SysAdmin, you will probably appreciate vOneCloud's CLI, which uses the same design philosophy behind *nix commands (one command for each task).

Moreover, vOneCloud ships with a powerful tool (onevcenter) to import vCenter clusters, VM Templates and Networks. The tools is self-explanatory, just set the credentials and IP to access the vCenter host and follow on screen instructions.

To access the vOneCloud command line interface you need to *login into the vOneCloud appliance*, and switch to the *oneadmin* user.

3.5.3 Application Programming Interfaces (API)

If you are a DevOp, you are probably used to build scripts to automate tasks for you. vOneCloud offers a rich set of APIs to build scripts to perform these tasks in different programming languages:

- xmlrpc API Talk directly to the OpenNebula core
- Ruby OpenNebula Cloud API (OCA) Build tasks in Ruby
- Java OpenNebula Cloud API (OCA) Build tasks in Java

SECURITY AND RESOURCE CONSUMPTION CONTROL

4.1 Introduction

vOneCloud ships with several authentication plugins that can be configured to pull user data from existing authentication backends.

vOneCloud also implements a powerful permissions, quotas and ACLs mechanisms to control which users and groups are allowed to use which physical and virtual resources, keeping a record of the comsumption of these resources as well as monitoring their state periodically.

Take control of your cloud infrastructure!

4.2 Users, Groups and ACLs

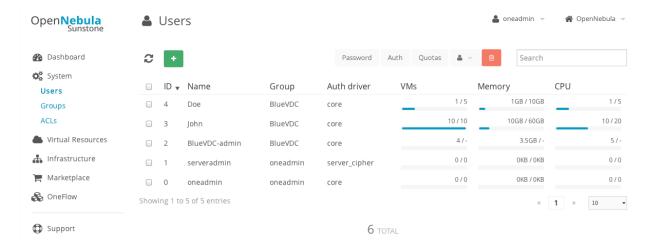
vOneCloud offers a powerful mechanism for managing, grouping and assigning roles to users. Permissions and Access Control List mechanisms ensures the ability to allow or forbid access to any resource controlled by vOneCloud, being physical or virtual.

4.2.1 User & Roles

vOneCloud can manage different types of users, attending to the permissions they have over infrastructure and logical resources.

User Type	Permissions	View
Cloud Administrators	enough privileges to perform any operation on any object	vcenter
Group Administrators	manage a limited set and users within VDCs	groupadmin
End Users	access a simplified view with limited actions to create new VMs	cloud

Note: VDC is the acronym for Virtual Datacenter

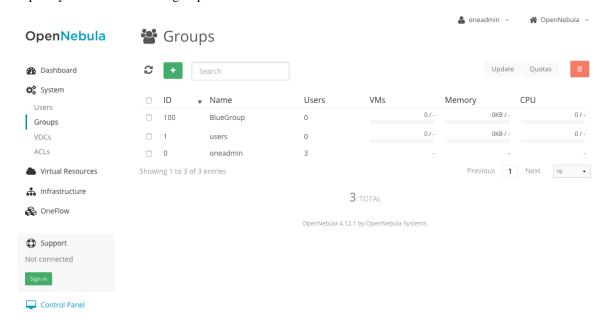


Learn more about user management here.

4.2.2 Group & VDC Management

A **group** of users makes it possible to isolate users and resources. A user can see and use the shared resources from other users. The **group** is an authorization boundary for the users, but you can also partition your cloud infrastructure and define what resources are available to each group using Virtual Data Centers (VDC).

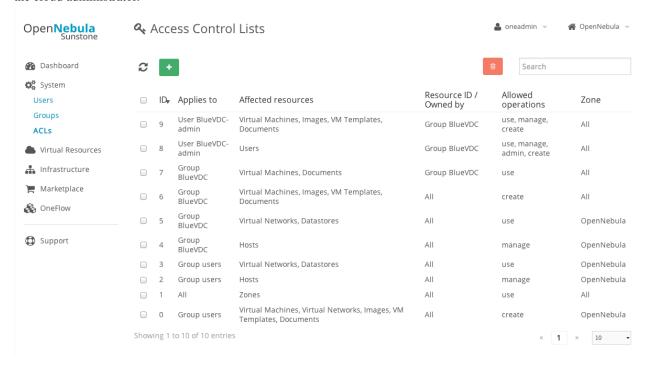
A VDC defines an assignment of one or several groups to a pool of physical resources. This pool of physical resources consists of resources from one or several clusters, which are logical groups of hosts and virtual networks. VDCs are a great way to partition your cloud into smaller clouds, and asign them to groups with their administrators and users, completely isolated from other groups.



Read more about groups and VDCs.

4.2.3 Access Control Lists

vOneCloud implements a very useful ACL mechanism that enables fine-tuning of allowed operations for any user, or group of users. Each operation generates an authorization request that is checked against the registered set of ACL rules. There are predefined ACLs that implements default behaviors (like VDC isolation), but they can be altered by the cloud administrator.



Writing (or even reading) ACL rules is not trivial, more information about ACLs here.

4.3 Resource Quotas

vOneCloud quota system tracks user and group usage of system resources, allowing the cloud administrator to set limits on the usage of these resources.

Quota limits can be set for:

- users, to individually limit the usage made by a given user.
- groups, to limit the overall usage made by all the users in a given group.

Tracking the usage on:

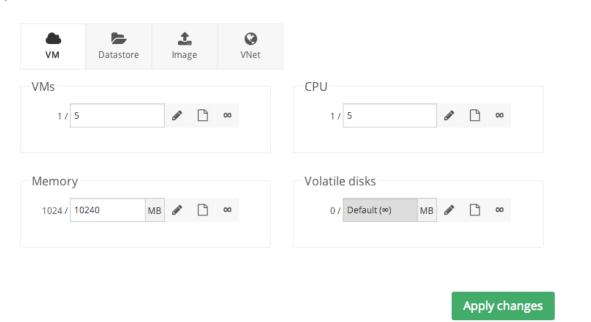
• Compute: Limit the overall memory, cpu or VM instances

Warning: OpenNebula supports additional quotas for **Datastores** (control amount of storage capacity), **Network** (limit number of IPs), **Images** (limit VM instances per image). However these quotas are not available for the vCenter drivers.

Quotas can be updated either from the vCenter View:

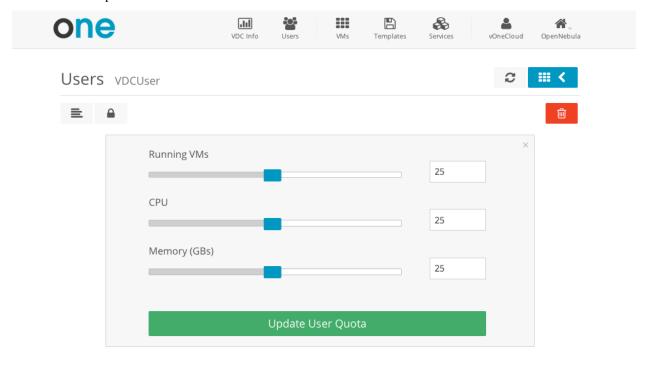
4.3. Resource Quotas 37

Update Quota



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Or from the Group Admin View:



Refer to this guide to find out more.

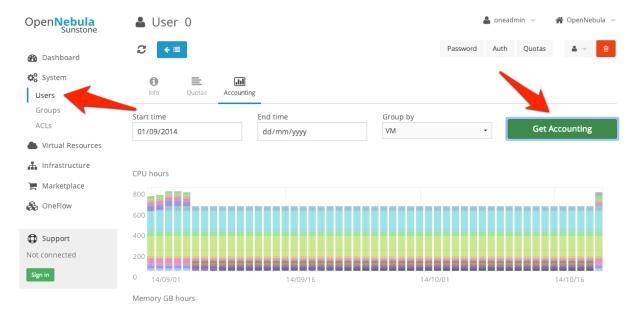
4.4 Accounting & Monitoring

vOneCloud is constantly monitoring the infrastructure resources to keep track of resource consumption. The objective is twofold: being able to have a clear picture of the infrastructure to aid in the resource scheduling, as well as being able to enforce *resource quotas* and give accounting information.

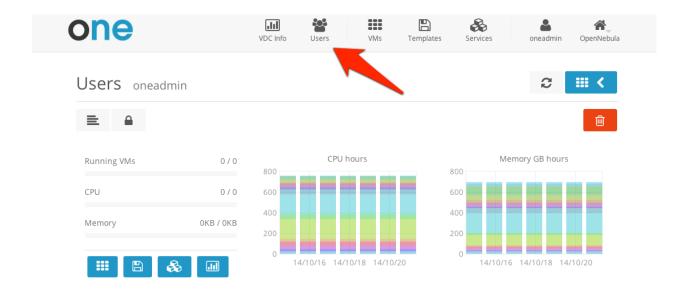
The monitoring subsystem gathers information relative to hosts and virtual machines, such as host and VM status, basic performance indicators and capacity consumption. vOneCloud comes preconfigured to retrieve such information directly from vCenter.

Using the information form the monitoring subsystem, vOneCloud is able to provide accounting information, both in text and graphically. An administrator can see the consumption of a particular user or group in terms of hours of CPU consumed, or total memory used in a given time window. This information is useful to feed a chargeback or billing platform.

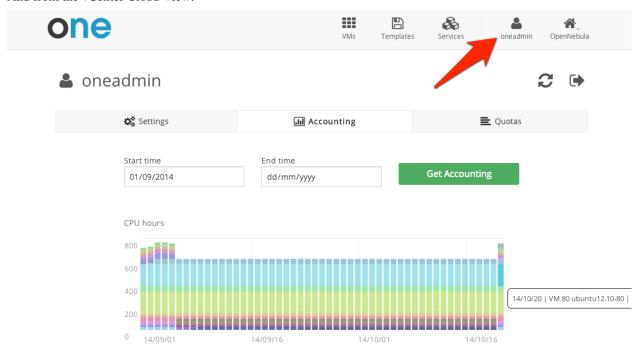
Accounting information is available from the vCenter View:



From the Group Admin View:



And from the vCenter Cloud View:



Learn more on the monitoring and accounting subsystems

4.5 Showback

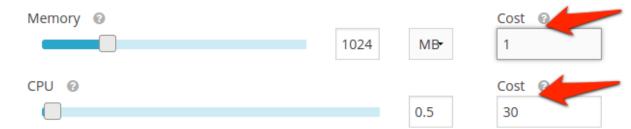
vOneCloud ships with functionality to report resource usage cost. Showback reports are genereted daily (at midnight)using the information retrieved from OpenNebula.

Set the VM Cost

Each VM Template can optionally define a cost. The cost is defined as cost per cpu per hour, and cost per memory

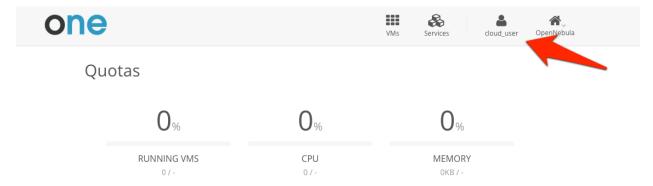
MB per hour. The cost units are abstract and their equivalent to monetary or other cost metrics have to be defined in each deployment.

This cost is defined per VM Template by the Cloud Administrator at the time of creating or updating a VM Template, applying a cost to the total Memory and CPU of the VMs that will be spawn from this VM Template.



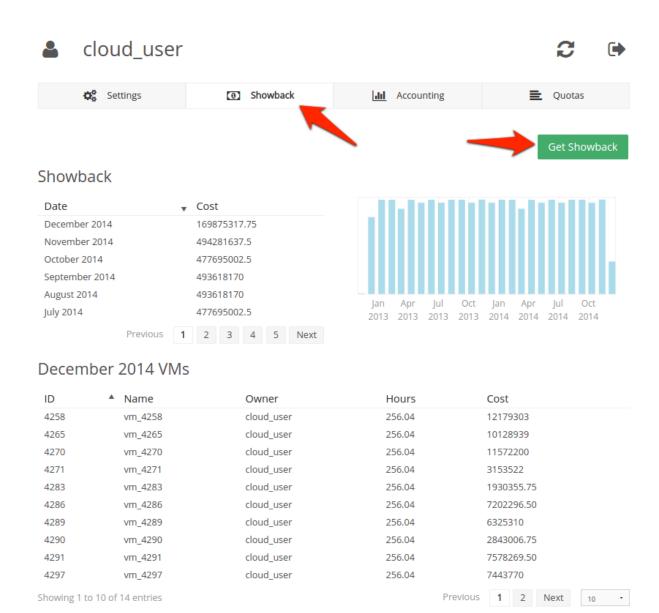
Retrieve Monthly Reports

Any user or administrator can see their monthly showback reports clicking on their user icon to access Settings.



And clicking on the Showback tab, obtain the cost consumed by clicking on the "Get Showback"

4.5. Showback 41



Learn more on the Showback functionality.

CHAPTER

FIVE

GUEST CONFIGURATION

5.1 Introduction

vOneCloud will use pre configured vCenter VM Templates, which leverages the functionality provided by vCenter to build such templates. Additionally, vOneCloud provides functionality to tailor the VM guest Operating System to adjust it for the end user needs. OpenNebula provides two mechanisms to configure the newly created VMs.

AÑADIR LINKS A DOS GUIAS

- OpenNebula Contextualization: It allows configuration and information sharing between the vOneCloud interface and the Virtual Machine. This methods needs to build a a template for *contextualization* and to prepare the *guest OS*.
- *vCenter Customization Specifications*: It ties the template with a vCenter Customization Specification so it is configured on VM creation

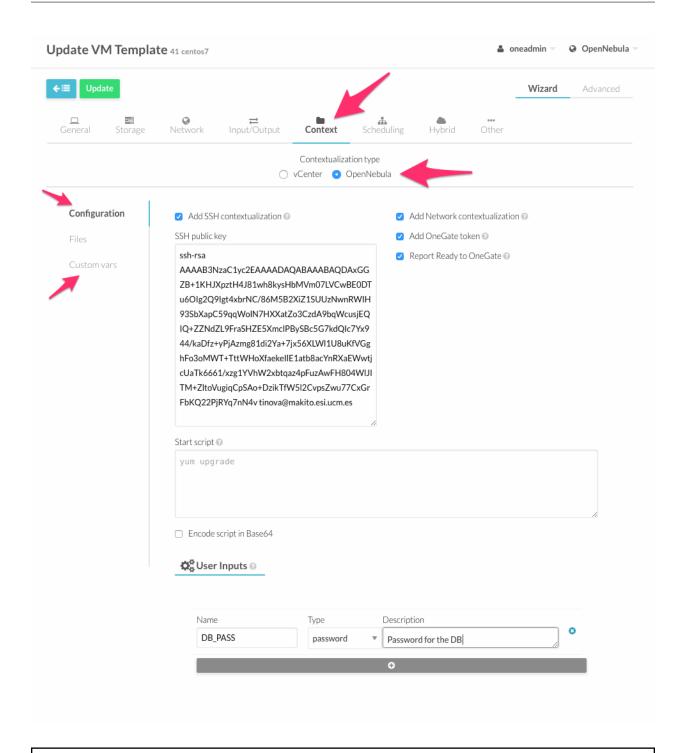
Warning: These options can not be used together. A template can use either OpenNebula Contextualization or vCenter customization.

This section will instruct on the needed actions to be taken into account to build vOneCloud Templates to deliver cloud users with personalized and perfectly adjusted Virtual Machines.

5.2 Building a Template for Contextualization

In order to pass information to the instantiated VM template, the Context section of the vOneCloud VM Template can be used. These templates can be updated in the Virtual Resources -> Templates tab of the vOneCloud GUI, and they can be updated regardless if they are *directly imported from vCenter* or *created through the vOneCloud Templates tab*.

Note: Installing the Contextualization packages in the Virtual Machine image is required to pass this information to the instantiated VM template. Make sure you follow the *Guest Contextualization* guide to properly prepare your VM templates.



Warning: Passing files to VMs through contextualization is not supported

Different kinds of context information can be passed onto the VMs:

5.2.1 OneGate Token

vOneCloud has a centralized service to share data between Virtual Machines and the main daemon, useful to set monitoring information that can be gathered inside the VM and configuration data. It also lets you send scaling actions when the Virtual Machine belongs to a Service.

To do so the client installed with the contextualization packages (onegate) needs some information:

- Token: it's the key specific to each VM used to authenticate with the service
- OneGate endpoint: the address where the OneGate daemon is reachable

To fill this information you have to click the "Add OneGate token" check box.

5.2.2 Network Configuration

vOneCloud does not rely on a DHCP server to configure networking in the Virtual Machines. To do this configuration it injects the network information in the contextualization section. This is done checking the "Add Network configuration" check box. When vOneCloud finds this option it adds the IP information for each of the network interfaces configured plus extra information that resides in the Virtual Network template, like DNS, gateway and network mask.

The parameters used from the Virtual Network template are explained in the OpenNebula documentation, Managing Virtual Networks section.

5.2.3 User Credentials

One of the other very important things you have to configure is user credentials to connect to the newly created Virtual Machine.

For Linux base images we recommend to use SSH public key authentication and using it with vOneCloud is very convenient. The first thing the users should do its to add their SSH public key (or keys) to its vOneCloud user configuration, this can be done in the Settings section of the web interface. The Context section of the VM Template needs to have the "Add SSH contextualization" check box selected. Using this system the new Virtual Machines will be configured with the SSH public key of the user that instantiated it.

For Windows machines SSH is not available but you can use the options USERNAME and PASSWORD to create and set the password of an initial administrator, they can be set as *Custom Vars*.

5.2.4 Execute Scripts on Boot

To be able to execute commands on boot, for example, to install some software, you can use the option Start script text area. When this option is used a new file that contains the value of the option will be created and executed.

For Windows machines this is a PowerShell script. For Linux machines this can be any scripting language as long as it is installed in the base image and the proper shebang line is set (shell scripts don't need shebang).

In this example some commands will be executed using bash shell that will install the package ntpdate and set the time.

```
#!/bin/bash
yum update
yum install -y ntpdate
ntpdate 0.pool.ntp.org"
```

If you are using complex scripts, it is a good idea to use the "encode script in Base64" option.

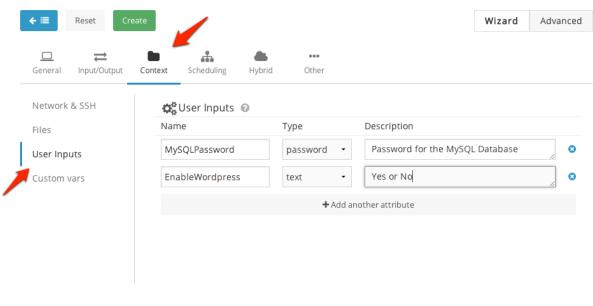
There are more options that can be set in the contextualization section. You can read about them in the Virtual Machine Definition File reference section

5.2.5 User Inputs

These inputs are a special kind of contextualization that built into the templates. At instantiation time, the end user will be asked to fill in information for the defined inputs, and the answers will be packed and passed onto the VM.

For instance, vOneCloud administrator can build a VM Template that will ask for the MySQL password (the MySQL software will be configured at VM boot time and this password will be set) and for instance whether or not to enable WordPress:

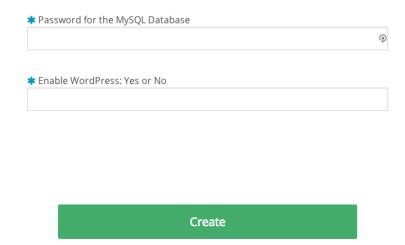
Create Template



OpenNebula 4.10.1 by OpenNebula Systems.

The end user will then be presented with the following form when instantiating the previously defined VM Template

😋 Custom Attributes



5.2.6 Custom vars

These are personalized information to pass directly to the VM, in the form of Key - Value.

Note: There are more options that can be set in the contextualization section. You can read about them in the Virtual Machine Definition File reference section

5.3 Guest Contextualization

The information defined at the *VM Template building* time is presented to the VM using the VMware VMCI channel. This information comes encoded in base64 can be gathered using the VMware Tools.

Note: VMware tools are needed in the guestOS to enable several features (contextualization and networking feedback). Please install VMware Tools (for Windows) or Open Virtual Machine Tools (for *nix) in the guestOS.

In order to make your VMs aware of OpenNebula, you **must** install the *official packages*. Packages for both Linux and Windows exist that can collect this data and configure the supported parameters.

In Linux guests, the information can be consumed using the following command:

```
$ vmtoolsd --cmd 'info-get guestinfo.opennebula.context' | base64 -d
MYSQLPASSWORD = 'MyPassword'
ENABLEWORDPRESS = 'YES'
```

The Linux packages can be downloaded from its project page and the Windows one from its project page. The steps to prepare a contextualized VM Template are:

5.3.1 Step 1. Start a VM with the OS you want to Customize

Supported contextualization packages are available for the following OS's:

- CentOS/RHEL >= 6
- **Debian** >= 6
- **Ubuntu** >= 11.10
- Windows >= 7
- Windows Server >= 2008

If you already happen to have a VM or Template in vCenter with the installed OS you can start it and prepare it to be used with vOneCloud. Alternatively you can start an installation process with the OS media.

5.3.2 Step 2. Download Contextualization Packages to the VM

CentOS/RHEL

Debian/Ubuntu

```
\label{linux} \begin{tabular}{ll} \# wget & https://github.com/OpenNebula/addon-context-linux/releases/download/v5.0.0/one-context_5.0.0.deb \end{tabular}
```

Windows

Downloads these two files to C: \:

- https://raw.githubusercontent.com/OpenNebula/addon-context-windows/master/context.ps1
- https://raw.githubusercontent.com/OpenNebula/addon-context-windows/master/startup.vbs

5.3.3 Step 3. Install Contextualization Packages and Dependencies

CentOS/RHEL 6

```
# rpm -Uvh one-context*rpm
# yum install -y epel-release
# yum install ruby # only needed for onegate command
# yum install -i dracut-modules-growroot
# dracut -f
```

CentOS/RHEL 7

```
# rpm -Uvh one-context*rpm
# yum install -y epel-release
# yum install ruby # only needed for onegate command
# yum install -y cloud-utils-growpart
```

Debian/Ubuntu

```
# dpkg -i one-context*deb
# apt-get install ruby # only needed for onegate command
# apt-get install -y cloud-utils
```

Windows

- Open the Local Group Policy Dialog by running gpedit.msc.
- Go to *Computer Configuration -> Windows Settings -> Scripts -> startup* (right click).
- Browse to the startup. vbs file and enable it as a startup script.

5.3.4 Step 4. Install VMware Tools

CentOS

```
# yum install open-vm-tools
```

Debian/Ubuntu

```
# apt-get install open-vm-tools
```

Windows

In vCenter open the VM menu, go to "Guest OS" section, click in "Install VMware Tools..." and follow the instructions.

5.3.5 Step 5. Power Off the Machine and Save it

These are the steps needed to finish the preparation and import it to OpenNebula:

- Power off the machine so it is in a consistent state the next time it boots
- Make sure that you take out any installation media used in the previous steps
- · Remove the network interfaces from the VM
- Convert the VM into a Template
- Import the template in OpenNebula

Alternatively use the *instantiate as persistent* functionality for this step, that will create the new VM Template as soon as you terminate the VM.

5.4 vCenter Customization

vCenter offers a way to prepare the guest OS on boot. For example configuring its network, licenses, Active Directory server, etc. OpenNebula vCenter drivers offers a way to tie one OpenNebula template with one of these customizations so it is applied on VM startup. You can get more information about this system in VMware documentation.

There are a couple of things to take into account:

- This system is not compatible with OpenNebula contextualization as this customization overwrites the networking changes made by context scripts.
- VM network configuration must be done externally to OpenNebula. Either with a DHCP server or manually setting IPs for each interface.
- This method can be used in all the Guest OSs supported by vCenter.

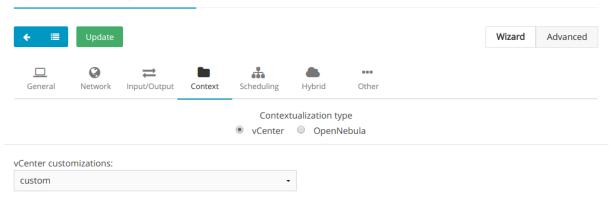
5.4.1 Template Customization Using Sunstone

For vCenter templates there are two options in the context tab. To use vCenter Customization select "vCenter" in the as "Contextualization type". This will show a drop down with all the customizations from all the hosts. There you can select from these possibilities:

- None: No customization will be applied
- Custom: You will be able to type manually the name of one customization
- The name of customizations found in vCenter

Make sure that the customization applied is available in the vCenter where the VM template reside.

Update VM Template



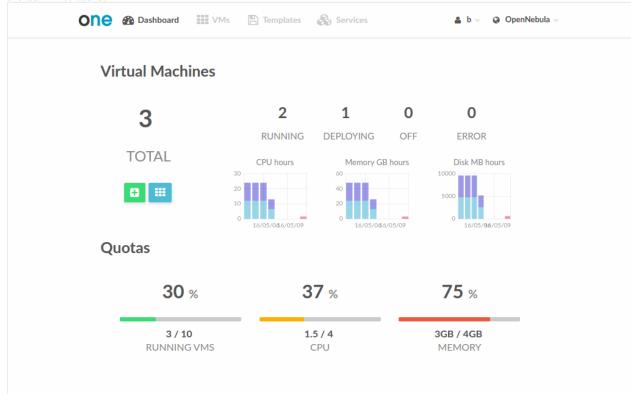
CLOUD END USER

6.1 Introduction

vOneCloud offers a simple yet powerful self-service interface for end-users of the cloud, that allows them to control the life cycle of virtual resources with a slick, functional and responsive interface. Also, Group Admins have a tailored view to manage their users and assign them appropriate virtual resources.

6.2 Self-service Cloud View

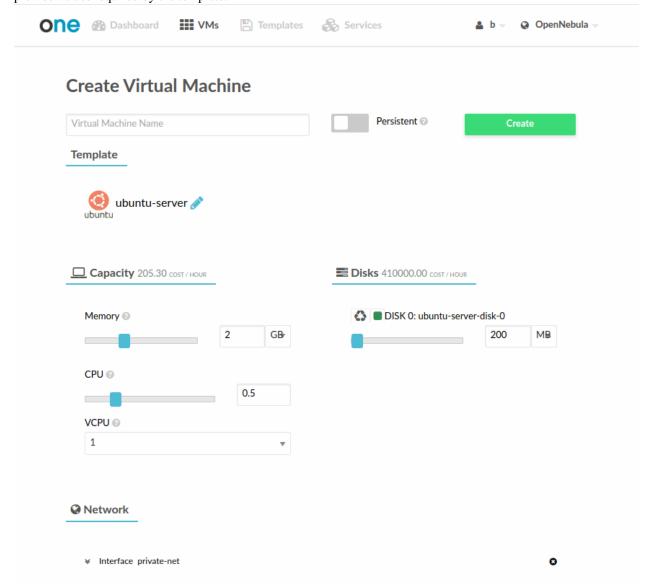
This is a simplified view intended for cloud consumers that just require a portal where they can provision new virtual machines easily. To create new VMs and Services, they just have to select one of the available templates prepared by the administrators.



6.2.1 Using the Cloud

Create VM

In this scenario the cloud administrator must prepare a set of templates and images and make them available to the cloud users. These VM Templates must be ready to be instantiated, i.e. they define all the mandatory attributes. Before using them, users can optionally customize the VM capacity, resize disks, add new network interfaces and provide values required by the template.



Access the VMs with SSH Keys

Any user can provide his own ssh public key to be included in the VMs created through this view. Note that the template has to be configured to include it.

🕰 Add SSH Key

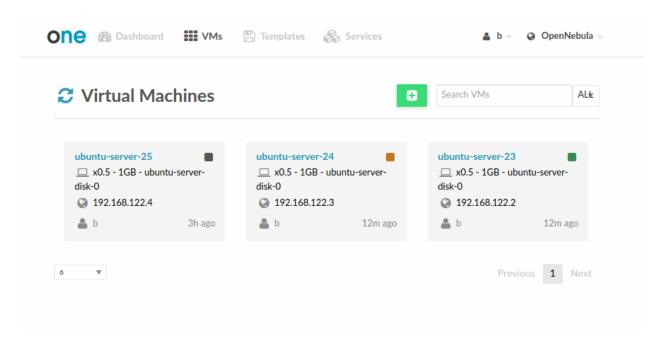
Add a public SSH key to your account! You will be able to access your Virtual Machines without password

SSH key

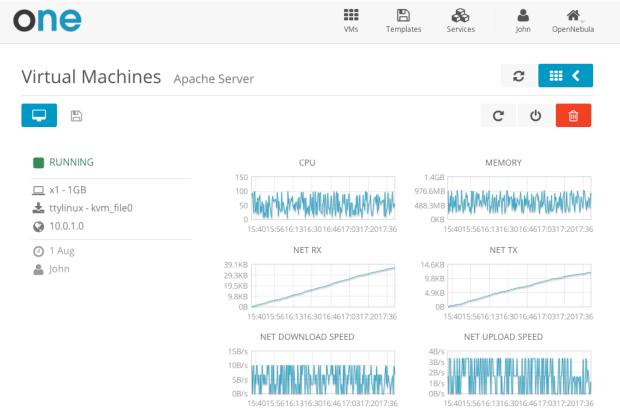
Add SSH Key

Manage VMs

The status of the VMs can be monitored from the VMs tab.



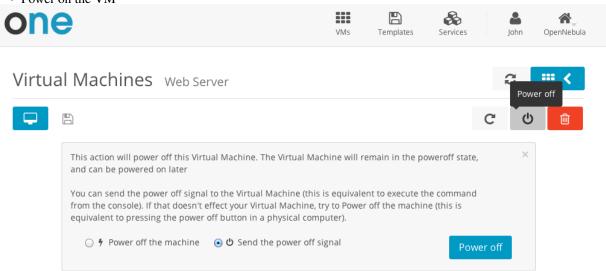
Information about the capacity, OS, IPs, creation time and monitoring graphs for a specific VM are available in the detailed view of the VM



A user can perform the following actions from this view:

- Access the VNC console, note that the Template has to be configured for this
- Reboot the VM, the user can send the reboot signal (reboot) or reboot the machine (reboot hard)

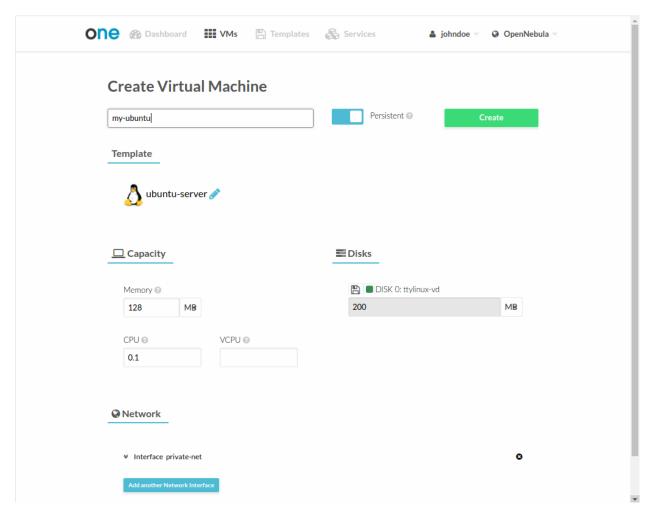
- Power off the VM, the user can send the power off signal (poweroff) or power off the machine (poweroff hard)
- Terminate the VM
- Save the VM into a new Template
- Power on the VM



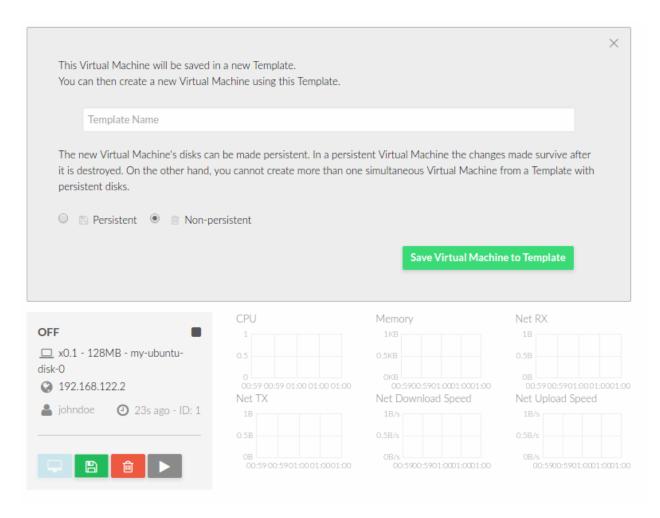
Make the VM Changes Persistent

Users can create a persistent private copy of the available templates. A persistent copy will preserve the changes made to the VM disks after the instance is terminated. This template is private, and will only be listed to the owner user.

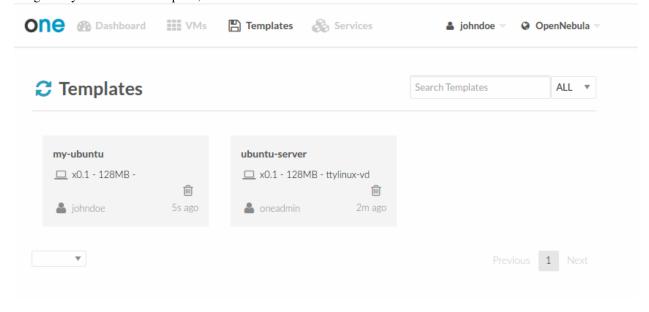
To create a persistent copy, use the "Persistent" switch next to the create button:



Alternatively, a VM that was not created as persistent can be saved before it is destroyed. To do so, the user has to power off the VM first and then use the save operation.



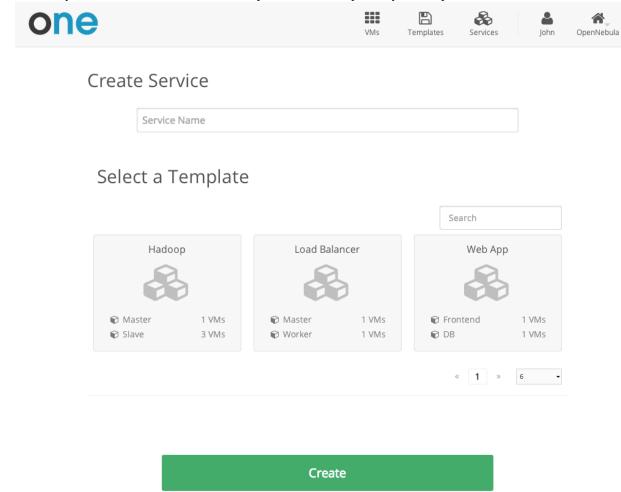
Any of the these two actions will create a new Template with the VM name. This template can be used in the "new VM wizard" to restore the VM after it is terminated. This template contains a copy of each one of the original disk images. If you delete this template, all the disk contents will be also lost.



Note: Avoid making a persistent copy of a persistent copy! Although there are use cases where it is justified, you will end with a long list of Templates and the disk usage quota will decrease quickly.

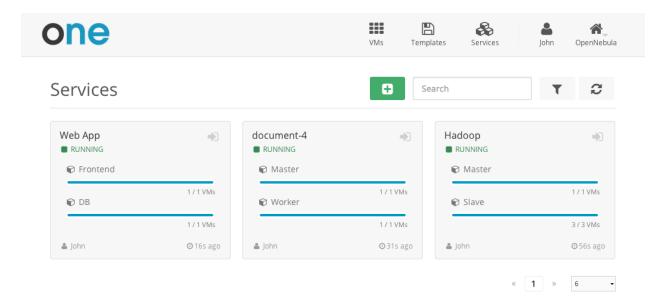
Create Service

In this scenario the cloud administrator must prepare a set of Service templates and make them available to the cloud users. These Service templates must be ready to be instantiated, i.e. they define all the mandatory attributes and the templates that are referenced are available for the user. Before using them, users can optionally customize the Service cardinality, define the network interfaces and provide values required by the template.

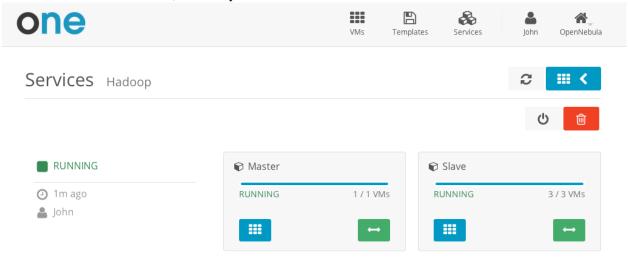


Manage Services

The status of the Services can be monitored from the Services tab



Information of the creation time, cardinality and status for each Role are available in the detailed view of the Service

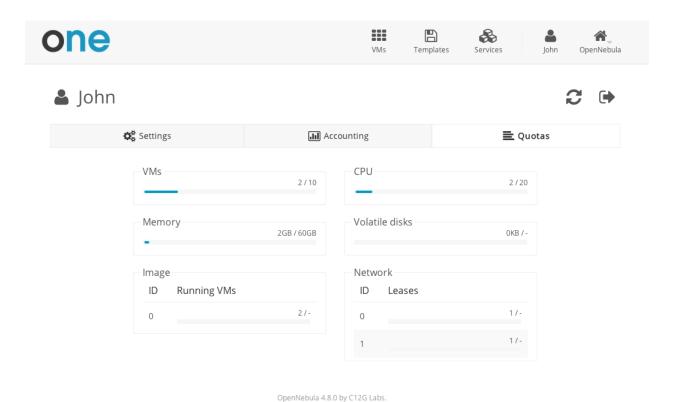


A user can perform the following actions from this view:

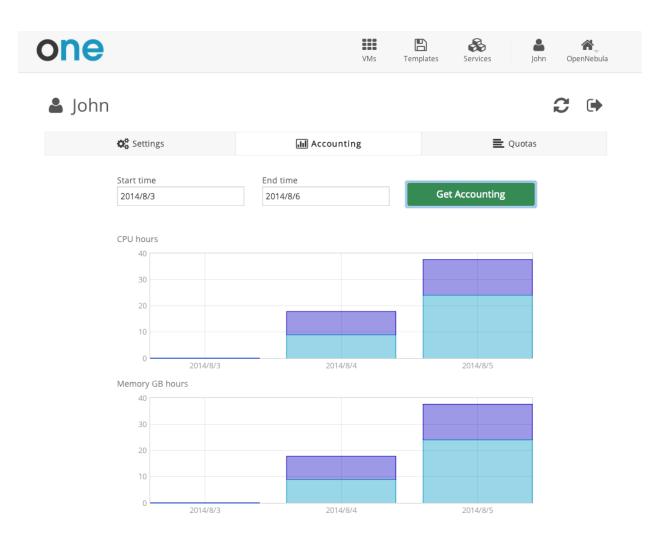
- Change the cardinality of each Role
- Retrieve the VMs of each Role
- Delete the Service
- Recover the Service from a fail status

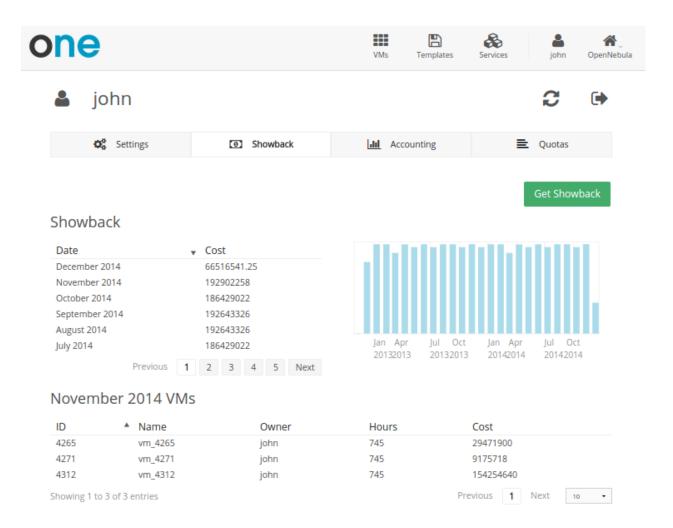
Usage, Accounting and Showback

The user can check his current usage and quotas



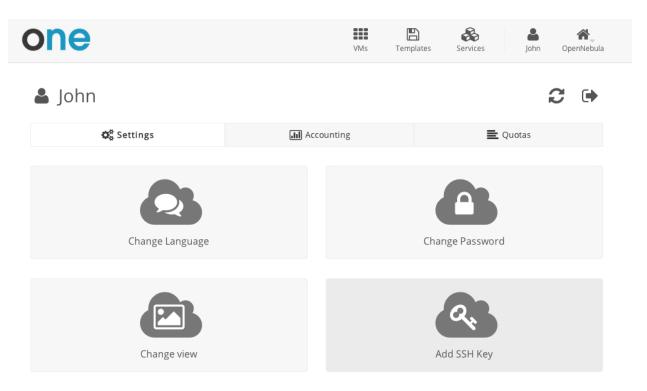
Also, the user can generate accounting reports for a given range of time





User Settings

From the user settings tab, the user can change his password, language, ssh key and view

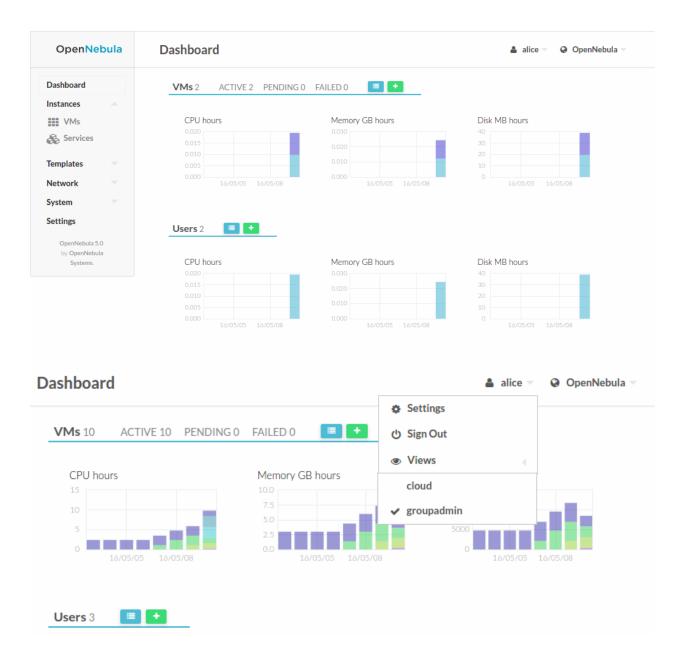


OpenNebula 4.8.0 by C12G Labs.

6.3 Group Admin View

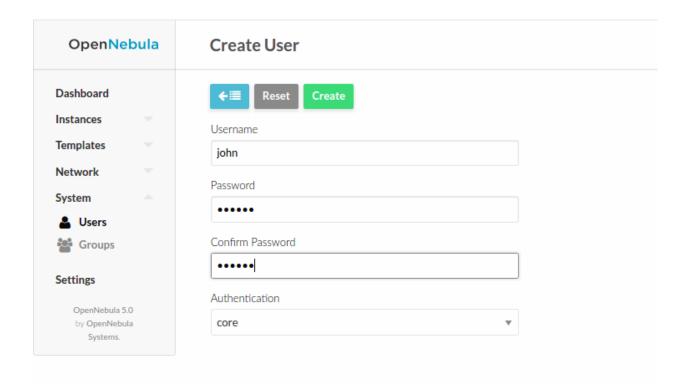
The role of a Group Admin is to manage all the virtual resources of the Group, including the creation of new users. When one of these Group Admin users access vOnecloud, they get a limited version of the cloud administrator view. Groups can be confined to a subset of physical and virtual resources through *Virtual Data Centers*.

Group administrators can also access the simplified Cloud View if they prefer to.

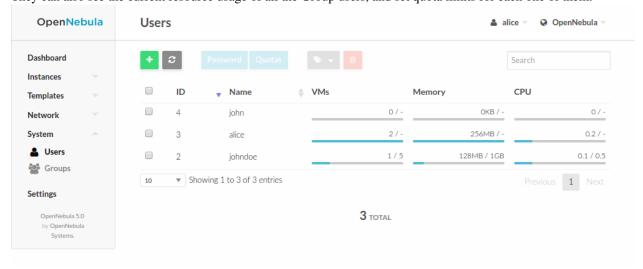


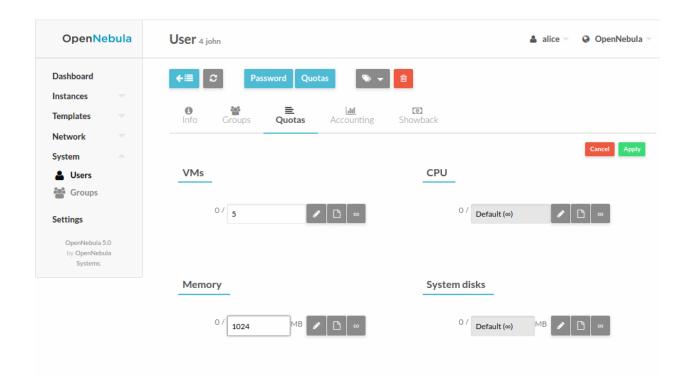
6.3.1 Manage Users

The Group Admin can create new user accounts, that will belong to the same Group.



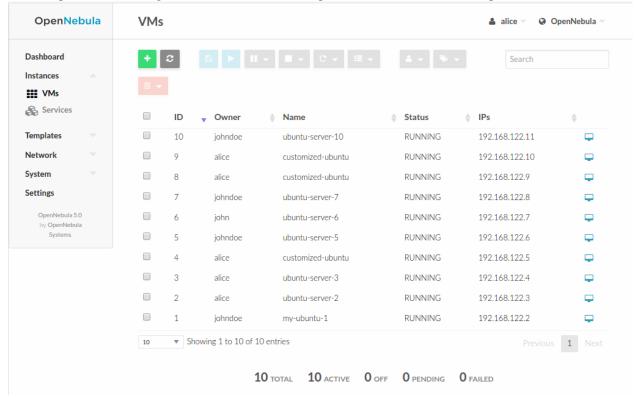
They can also see the current resource usage of all the Group users, and set quota limits for each one of them.





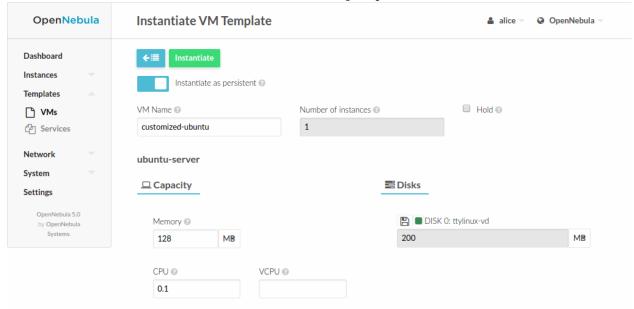
6.3.2 Manage Resources

The Group admin can manage the Services, VMs and Templates of other users in the Group.



6.3.3 Create Resources

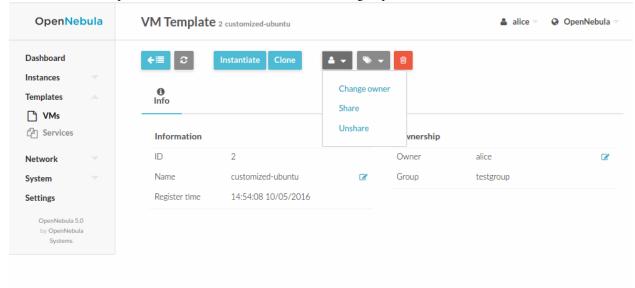
The Group admin can create new resources in the same way as a regular user does from the *Cloud view*. The creation wizard for the Virtual Machines and Services are similar in the groupadmin and cloud views.



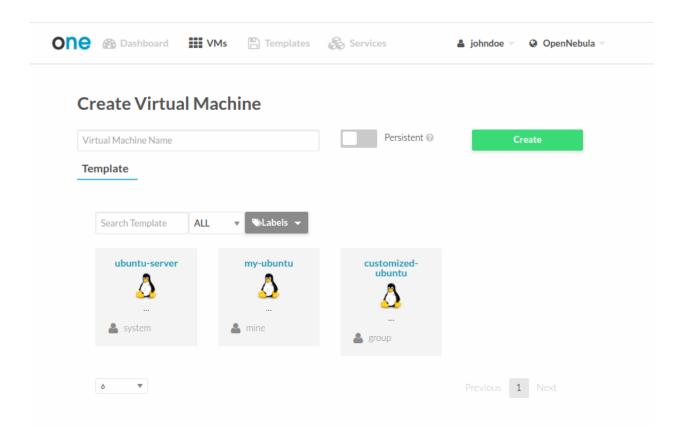
6.3.4 Prepare Resources for Other Users

Any user of the Cloud View or Group Admin View can save the changes made to a VM back to a new Template, and use this Template to instantiate new VMs later. See the *how to instantiate a VM to persistent* for more information.

The Group admin can also share his own Saved Templates with the rest of the group. For example the Group admin can instantiate a clean VM prepared by the cloud administrator, install software needed by other users in his Group, save it in a new Template and make it available for the rest of the group.



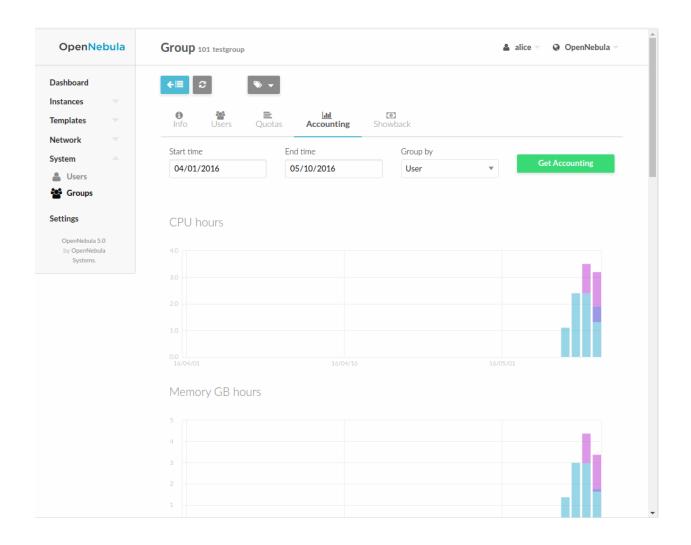
These shared templates will be listed to all the group users in the VM creation wizard, marked as 'group'. A Saved Template created by a regular user is only available for that user and is marked as 'mine'.

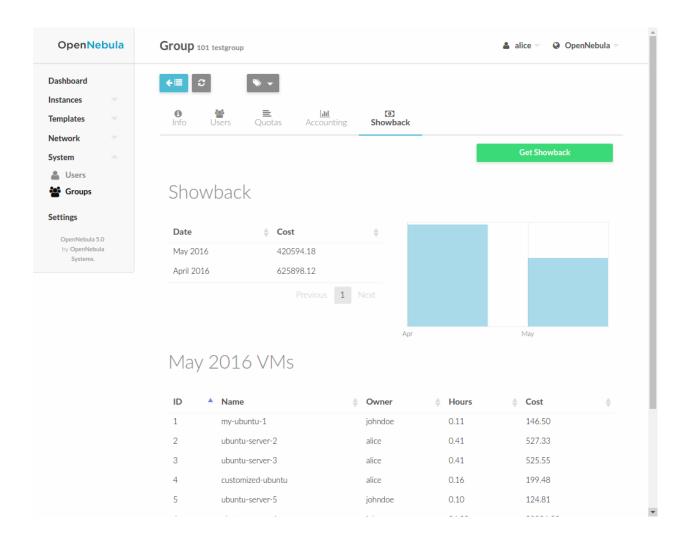


6.3.5 Accounting & Showback

Group Accounting & Showback

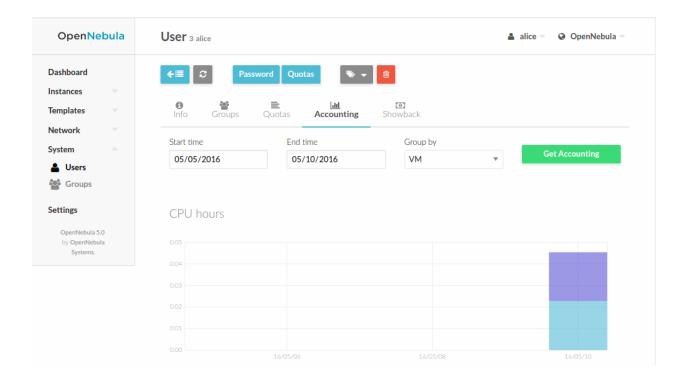
The Group info tab provides information of the usage of the Group and also accounting and showback reports can be generated. These reports can be configured to report the usage per VM or per user for a specific range of time.





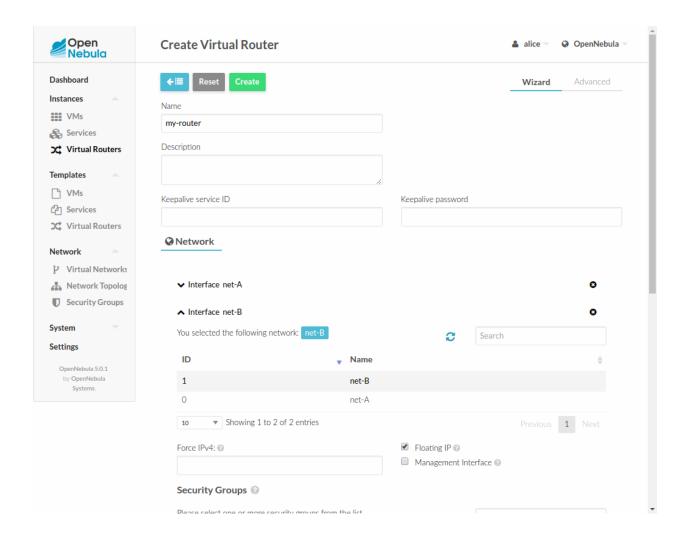
User Accounting & Showback

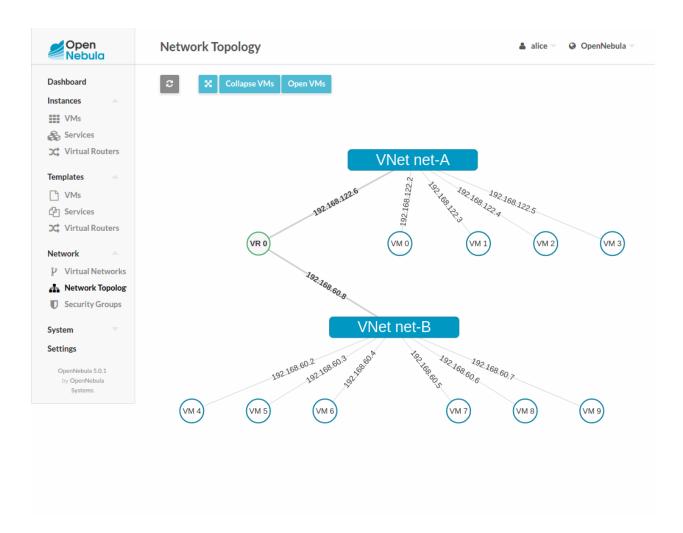
The detailed view of the user provides information of the usage of the user, from this view accounting reports can be also generated for this specific user



6.3.6 Networking

Group administrators can create *Virtual Routers* from Templates prepared by the cloud administrator. These Virtual Routers can be used to connect two or more of the Virtual Networks assigned to the Group.





INFRASTRUCTURE CONFIGURATION

7.1 Introduction

Now that you are familiar with vOneCloud concepts and operations, it is time to extend its functionality by adding new infrastructure components and reviewing advanced configurations and operations.

7.2 Add New vCenter Resources

vOneCloud can manage an unlimited number of vCenters. Each vCenter is going to be represented by an vOneCloud host, which in turn abstracts all the ESX hosts managed by that particular instance of vCenter.

The suggested usage is to build vOneCloud templates for each VM Template in each vCenter. The built in scheduler in vOneCloud will decide which vCenter has the VM Template needed to launch the VM.

It is important to note that there are different behavior of the vCenter resources when deleted in OpenNebula. The following resources are NOT deleted in vCenter when deleted in OpenNebula:

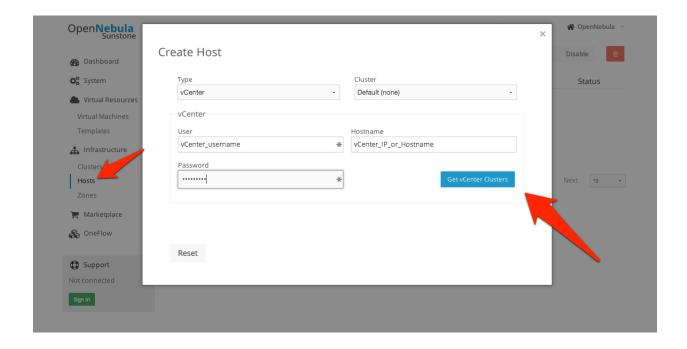
- VM Templates
- Networks
- · Datastores

The following resource are deleted in vCenter when deleted in OpenNebula:

- Images
- Virtual Machines

7.2.1 Add New vCenter Cluster

The mechanism to add a **new vCenter** is exactly the same as the one used to *import the first one into vOneCloud*. It can be performed graphically from the vCenter View:



Note: vOneCloud will create a special key at boot time and save it in /var/lib/one/.one/one_key. This key will be used as a private key to encrypt and decrypt all the passwords for all the vCenters that vOneCloud can access. Thus, the password shown in the vOneCloud host representing the vCenter is the original password encrypted with this special key.

7.2.2 Add New / Update VM Template

Let's see an example:

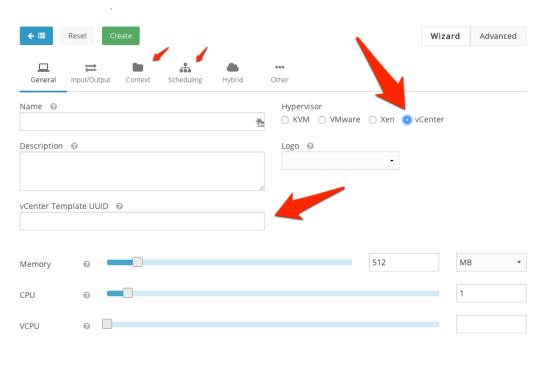
To avoid misunderstandings, there are two VM templates we will refer to: the vOneCloud VM Templates and the vCenter VM Templates. The formers are created in the vOneCloud web interface (Sunstone), whereas the latter are created directly through the vCenter Web Client.

A cloud administrator builds two vOneCloud templates to represent one vCenter VM Template available in vCenterA and another available in vCenterB. As previous work, the cloud administrator creates two vCenter VM templates, one in each vCenter.

To create a vOneCloud VM Template representing a vCloud VM Template, log in into Sunstone as **vOneCloud** user as in explained *here*, proceed to the Virtual Resources -> Templates, and click on the + sign. Select *vCenter* as the hypervisor, and type in the *vCenter Template UUID*. You can also set a capacity (CPU and Memory) that would be honored at the time of instantiating the VM. In the *Scheduling* tab you can select the hostname of the specific vCenter. The *Context* tab allows to pass information onto the VM to tailor it for its final use (read more about it *here*). In *Network* tab a valid Virtual Network (see below) can added to the VM, possible values for the MODEL type of the network card are:

- virtuale1000
- virtuale1000e
- virtualpcnet32
- virtualsriovethernetcard
- virtualvmxnetm

- virtualvmxnet2
- virtualvmxnet3



OpenNebula 4.10.1 by OpenNebula Systems

Fill in with UUID uuidA in and select host vCenterA. Repeat for vCenterB.

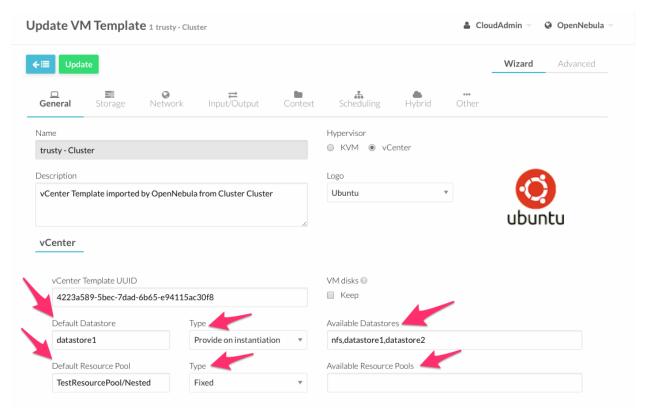
If a user instantiates one of these templates, the vOneCloud scheduler will pick the right vCenter in which to instantiate the VM Template.

The variable KEEP_DISKS_ON_DONE can be used in the VM template to instruct vOneCloud not to erase the VM disks after it enters the DONE state (either through shutdown or cancel).

Using the automated process for importing vCenter infrastructures, vOneCloud will generate the above template for you at the time of importing vCenter.

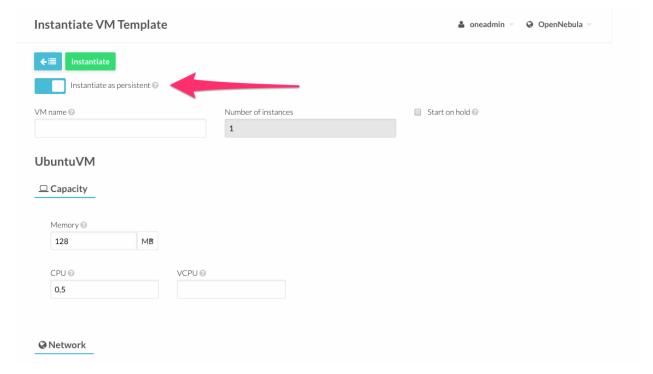
Datastore and Resource Pool where a VM is going to be deployed to can be modified from the VM Template. These attributes can be set in two ways in the vOneCloud VM Template, and can be set/modified at the time of creating/updating the VM Template in vOneCloud:

- Fixed: Pick a certain Resource Pool / Datastore where this VM will be contained
- **Delegated to User**: Provide a comma separated list of the different Resource Pools / Datastores available for this VM Template, that the end user will be able to chose at VM launch time. A default can be selected.



VM Instantiate to Persistent

At the time of deploying a VM Template, a flag can be used to create a new VM Template out of the VM.



Whenever the VM life-cycle ends, vOneCloud will instruct vCenter to create a new vCenter VM Template out of the VM, with the settings of the VM including any new disks or network interfaces added through vOneCloud. Any new disk added to the VM will be saved as part of the template, and when a new VM is spawned from this new VM

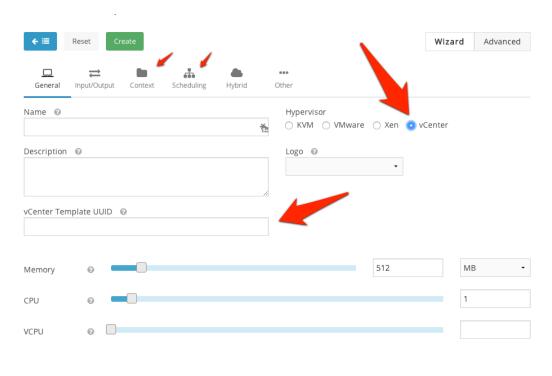
Template the disk will be cloned by vOneCloud (ie, it will no longer be persistent).

A new vOneCloud VM Template will be created pointing to this new VM Template, so it can be instantiated through vOneCloud. This new vOneCloud VM Template will be pointing to the original template until the VM is shutdown, at which point it will be converted to a vCenter VM Template and the vOneCloud VM Template updated to point to this new vCentre VM Template.

This functionality is very useful to create new VM Templates from a original VM Template, changing the VM configuration and/or installing new software, to create a complete VM Template catalog. Advanced VM Template Editing

The Advanced tab in the VM Template creation / update dialog of vOneCloud, can be used to quickly edit any aspect of the VM Template. The list of attributes that can be used to create / update vOneCloud VM Templates through the Advanced tab follows:

Attribute	Meaning	
CPU	Physical CPUs to be used by the VM. This does not have to relate to the CPUs used by the	
	vCenter VM Template, OpenNebula will change the value accordingly	
MEMORY	Physical Memory in MB to be used by the VM. This does not have to relate to the CPUs use	
	by the vCenter VM Template, OpenNebula will change the value accordingly	
NIC	Valid MODELs are: virtuale1000, virtuale1000e, virtualpcnet32, virtualsriovethernetcard,	
	virtualvmxnetm, virtualvmxnet2, virtualvmxnet3.	
GRAPHICS	Multi-value - Only VNC supported.	
PUB-	Multi-value. TYPE must be set to vcenter, VM_TEMPLATE must point to the uuid of the	
LIC_CLOUD	vCenter VM that is being represented and HOST must refer to the name of the vCenter Cluster	
	(represented by a vOneCloud host) where the template is available	
SCHED_REQUIREMENTES name of the vCenter cluster where this VM Template can instantiated into a VM".		
CONTEXT	All sections will be honored except FILES	
KEEP_DISKS_ON(OptionHal) Prevent OpenNebula from erasing the VM disks upon reaching the done state		
	(either via shutdown or cancel)	
VCEN-	By default, VM will be deployed to the datastore where the VM Template is bound to. This	
TER_DATASTOREattribute allows to set the name of the datastore where this VM will be deployed. This can be		
	overwritten explicitly at deployment time from the CLI or Sunstone	
RE-	By default, VM will be deployed to the default Resource Pool. This attribute allows to set the	
SOURCE_POOL	name of the resource pool where this VM will be deployed. This can be overwritten explicitly	
	at deployment time from the CLI or Sunstone. More information <i>here <resource_pool></resource_pool></i> .	



OpenNebula 4.10.1 by OpenNebula Systems

VM Dynamic Reconfiguration

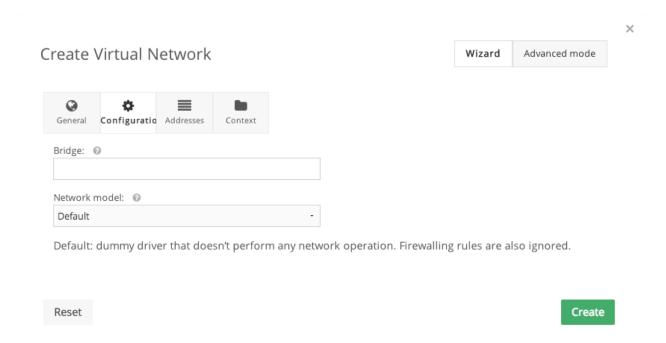
The following operations can be performed on a running or powered off VM, and the changes will be applied dynamically to the VM:

- · Change CPU
- · Change Memory
- · Add/Remove disks
- · Add/Remove NICs
- Change contextualization values

7.2.3 Add New Network/Distributed vSwitch

vCenter Networks/Distributed vSwitches for a particular vCenter cluster can be imported in vOneCloud after the cluster is imported using the *same procedure* to import vCenter clusters, making use of the Infrastructure --> Hosts tab in the vCenter View.

A representation of a vCenter Network or Distributed vSwitch in vOneCloud can be created in vOneCloud by creating a Virtual Network and setting the BRIDGE property to **exactly the same name as the vCenter Network**. Leave "Default" network model if you don't need to define VLANs for this network, otherwise chose the "VMware" network model.



Several different Address Ranges can be added as well in the Virtual Network creation and/or Update dialog, pretty much in the same way as it can be done at the time of acquiring the resources explained in the *Import vCenter guide*.

7.2.4 Add New Datastore

The vCenter datastore in vOneCloud is tied to a vCenter OpenNebula host in the sense that all operations to be performed in the datastore are going to be performed through the vCenter instance associated to the vOneCloud host, which hold the needed credentials to access the vCenter instance.

In order to create an image in vOneCloud that represents a vCenter datastore, use the following parameters:

Attribute	Description	
NAME	Arbitrary name of the image	
PERSISTEN'Must be set to 'YES'		
PATH	Path of the VMDK file in the datastore. For instance, an image win10.vmdk in a Windows folder	
	should be set to Windows/win10.vmdk	
ADAPTER_	T₱₱₱sible values (careful with the case): lsiLogic, ide, busLogic. More information in the VMware	
	documentation	
DISK_TYPE The type of disk has implications on performance and occupied space. Values (careful with the		
	case):	
	delta, eager Zeroed Thick, flat Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, preallocated, raw, rdm, rdmp, seSparse, sparse 2Gb, sparse Monolithic, raw, rdm, rdmp, rdm	hic,thick,thick2Gb
	More information in the VMware documentation	

7.2.5 Add New Images / CDROMS

Adding a new datastore and representing existing VMDK images enables disk attach/detach functionality.

vCenter VMDK images managed by vOneCloud are always persistent, ie, vOneCloud won't copy them for new VMs, but rather the originals will be used. This means that only one VM can use one image at the same time.

There are three ways of adding VMDK representations in vOneCloud:

- Upload a new VMDK from the local filesystem
- Register an existent VMDK image already in the datastore
- Create a new empty datablock

vCenter VM Templates with already defined disks will be imported without this information in vOneCloud. These disks will be invisible for vOneCloud, and therefore cannot be detached from the VMs. The imported Templates in vOneCloud can be updated to add new disks from VMDK images imported from vCenter (please note that these will always be persistent).

The following image template attributes need to be considered for vCenter VMDK image representation in vOneCloud:

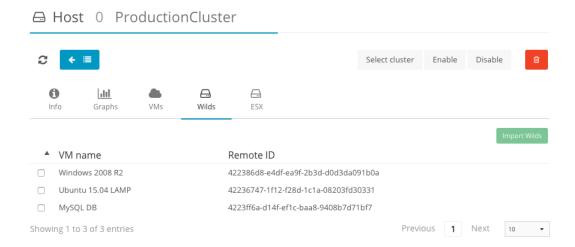
Attribute	Description
PERSISTENT	Must be set to 'YES'
PATH	This can be either:
	 local filesystem path to a VMDK to be uploaded,
	which can be a single VMDK or tar.gz of vmdk
	descriptor and flat files (no OVAs supported)
	• path of an existing VMDK file in the vCen-
	ter datastore. In this case a "vcenter://" prefix
	must be used (for instance, an image win10.vmdk
	in a Windows folder should be set to vcen-
	ter://Windows/win10.vmdk)
ADAPTER_TYPE	Possible values (careful with the case): lsiLogic, ide,
	busLogic. More information in the VMware documen-
	tation. Known as "Bus adapter controller" in Sunstone.
DISK_TYPE	The type of disk has implications on performance
	and occupied space. Values (careful with the case):
	delta, eager Zeroed Thick, flat Monolithic, preallocated, raw, rdm, rdmp, seSpars and resulting the control of the control o
	More information in the VMware documentation

VMDK images in vCenter datastores can be:

- Cloned
- Deleted
- Hotplugged to VMs

7.2.6 Import Running and Powered Off VMs

Running and **Powered Off VMs** can be imported through the WILDS tab in the Host info tab representing the vCenter cluster where the VMs are running in.

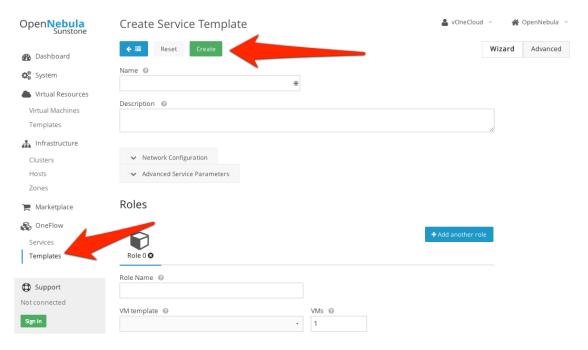


Read more about the vCenter drivers. Regarding the vCenter datastores in vOneCloud, refer to the vCenter datastore guide

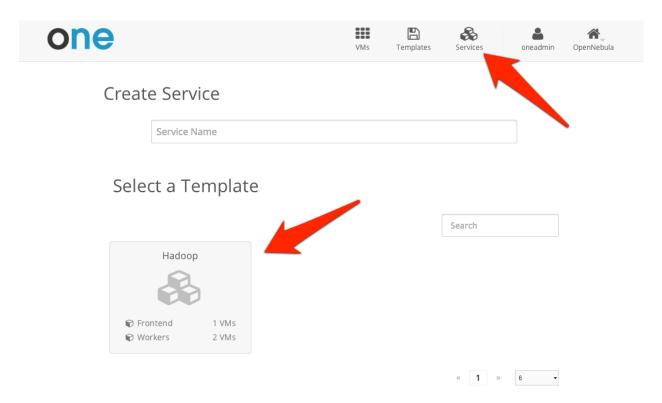
7.3 Multi VM Applications

vOneCloud enables the management of individual VMs, but also the management of sets of VMs (services) through the OneFlow component.

vOneCloud ships with a running OneFlow, ready to manage services, allowing administrators to define multi-tiered applications using the vCenter View:



End users can consume services from the Cloud View:



Elasticity of each service can be defined in relation with chosen Key Performance Indicators as reported by the hypervisor.

Note: vOneCloud does not include the onegate component which is mentioned at some places in the application flow guide.

More information on this component in the OneFlow guide. Also, extended information on how to manage multi-tier applications is available this guide.

7.4 Virtual Routers

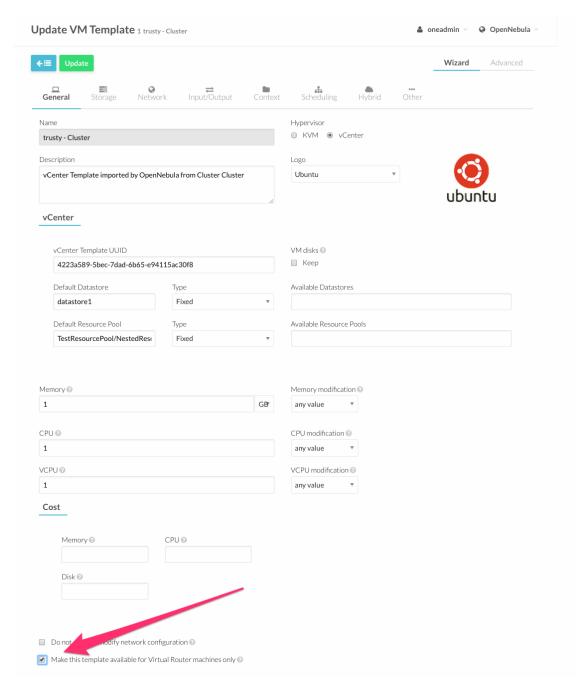
Virtual Routers provide routing across Virtual Networks. Routing is implemented with a Virtual Machine appliance.

7.4.1 Creating Virtual Routers

An OVA containing the Virtual Router is available as an OVA which can be imported from the following URL:

https://s3-eu-west-1.amazonaws.com/opennebula-marketplace/alpine-quagga.ova

The OVA needs to be registered as a VM Template directly in vCenter. Afterwards the VM Template can be imported in vOneCloud, and set the template as a Virtual Router at the bottom of the General tab of the vOneCloud VM Template update wizard.



Virtual Routers can be seamlessly deployed in high availability mode.

To create a new Virtual Router, proceed to Instances --> Virtual Routers and click on the + icon. Follow the wizard to select the Virtual Networks that will get logically linked to it. This connection takes effect when the Virtual Machine containing the VR Appliance is automatically deployed, with a network interface attached to each Virtual Network.

For each Virtual Network, the following options can be defined:

- Floating IP. Only used in High Availability, explained below.
- Force IPv4. You can force the IP assigned to the network interface. When the VR is not configured in High Availability, this will be the IP requested for the Virtual Machine appliance.

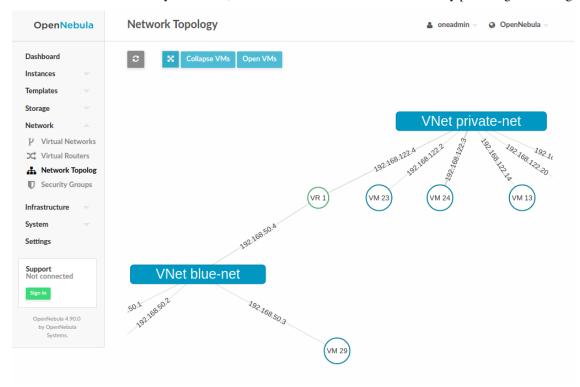
7.4. Virtual Routers 85

Management interface. If checked, this network interface will be a Virtual Router management interface.
 Traffic will not be forwarded to it.

Once ready, click the "create" button to finish. vOneCloud will create the Virtual Router and the Virtual Machines automatically.

7.4.2 Managing Virtual Routers

Using the Virtual Routers tab you can retrieve the generic resource information such as owner and group, the list of Virtual Networks interconnected by this router, and the Virtual Machines that are actually providing the routing.



The Virtual Networks connected to the VR machines can be modified with the attach/detach actions.

Actions can be found in the Virtual Router's main information panel, in the networks table. The options to add a new Virtual Network are the same that were explained for the creation wizard, see previous section.

After a NIC is attached or detached, the Virtual Machine appliances are automatically reconfigured to start routing to the new interface. No other action, like a reboot, is required.

Virtual Machines associated to a Virtual Router have a limited set of actions. Specifically, any action that changes the VM state cannot be executed, including terminate.

To terminate a Virtual Machine associated with a Virtual Router, you need to delete the Virtual Router.

7.4.3 High Availability

More than one Virtual Machines can be associated to a Virtual Router in order to implement a high availability scenario. In this case, vOneCloud will also assign a floating IP to the group of Virtual Machines, that will coordinate to manage the traffic directed to that IP.

To enable a high availability scenario, you need to choose 2 or more number of instances when the Virtual Router is created. In this scenario, the following Virtual Router options became relevant:

- **Keepalived ID**: Optional. Sets keepalived configuration parameter virtual_router_id.
- Keepalived password: Optional. Sets keepalived configuration parameter authentication/auth_pass.

And for each Virtual Network Interface:

- Floating IP. Check it to enable the floating IP.
- Force IPv4. Optional. With the floating IP option selected, this field requests a fixed IP for that floating IP, not the individual VM IPs.

The floating IP assignment is managed in a similar way to normal VM IPs. If you open the information of the Virtual Network, it will contain a lease assigned to the Virtual Router (not a VM). Besides the floating IP, each VM will get their own individual IP.

Other Virtual Machines in the network will use the floating IP to contact the Virtual Router VMs. At any given time, only one VM is using that floating IP address. If the active VM crashes, the other VMs will coordinate to assign the floating IP to a new Virtual Router VM.

7.4.4 Customization

You can provide two optional parameters in the context to configure the keepalived service started in the Virtual Router VM:

- VROUTER_KEEPALIVED_PASSWORD: Password used for the service to protect the service from packages of rogue machines. By default the service is configured without password.
- VROUTER_KEEPALIVED_ID: Number identifier of the service (0-255). This is useful when you have several virtual routers or other keepalived services in the same network. By default it is generated from the Virtual Router ID (\$vrouter_id & 255) but you can specify it manually if needed.

These parameters can also be provided in the Virtual Router creation wizard.

7.5 Authentication

By default, vOneCloud authentication uses an internal user/password system with user and group information stored in an internal database.

vOneCloud can pull users from a corporate Active Directory (or LDAP), all the needed components are enabled and just an extra configuration step is needed. As requirements, you will need an Active Directory server with support for simple user/password authentication, as well as a user with read permissions in the Active Directory user's tree.

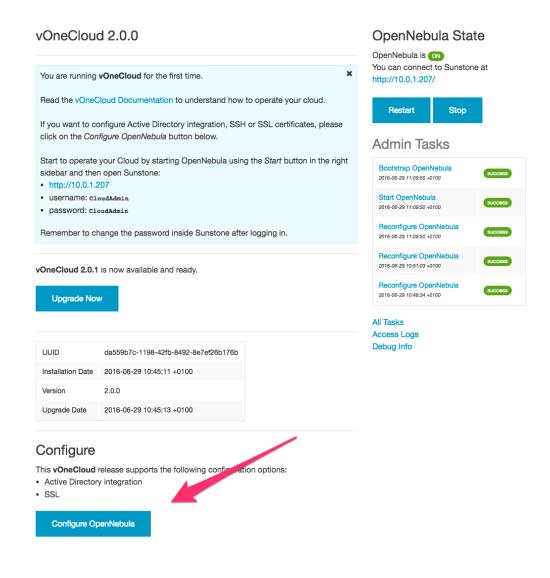
You will need to access the *Control Panel* in order to configure the Active Directory support in vOneCloud. After the configuration is done, users that exist in Active Directory can begin using vOneCloud.

7.5.1 Step 1. Configure Active Directory support

Click on the "Configure OpenNebula" button

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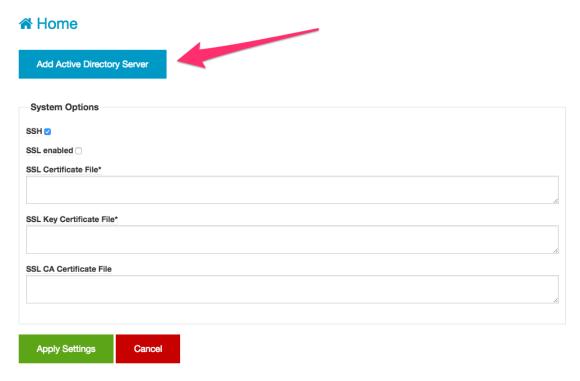
voneCloud Control Panel



vOneCloud Control Center 2.0.0 by OpenNebula Systems

In the following screen, select the "Add Active Directory" category

voneCloud Control Panel



Fill the needed fields following the criteria described in the next table

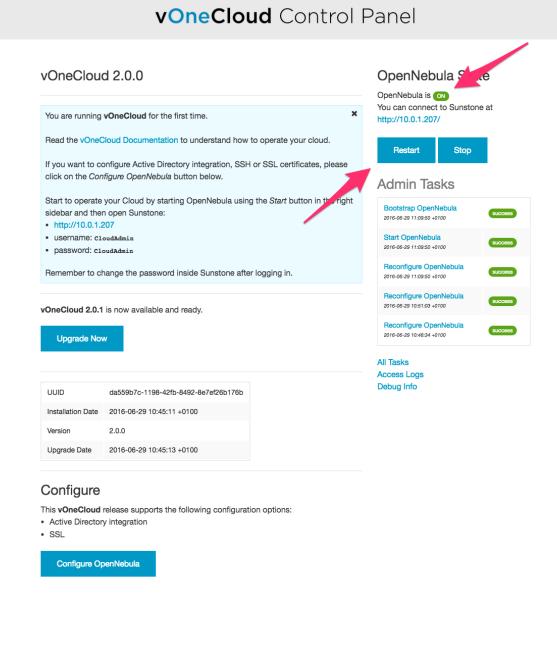
Attribute	Description	
Server Name	Chosen name for the authentication backend	
User	Active Directory user with read permissions in the user's tree plus the domain.	
Password	Active Directory user password	
Authentication	Active Directory server authentication method (eg simple)	
method		
Encryption	simple or simple_tls	
Host	hostname or IP of the Domain Controller	
Port	port of the Domain Controller	
Base Domain	base hierarchy where to search for users and groups	
Group	group the users need to belong to. If not set any user will do	
User Field	Should use sAMAccountName for Active Directory. Holds the user name, if not set 'cn'	
	will be used	
Group Field	field name for group membership, by default it is 'member'	
User Group Field	user field that that is in in the group group_field, if not set 'dn' will be used	

Click on the "Apply Settings" button when done.

7.5.2 Step 2. Restart vOneCloud services

For changes to take effect, you need to restart vOneCloud services and wait for OpenNebula state to be ON.

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You can find more information on the integration with Active Directory in this guide.

7.6 Resource Pool Confinement

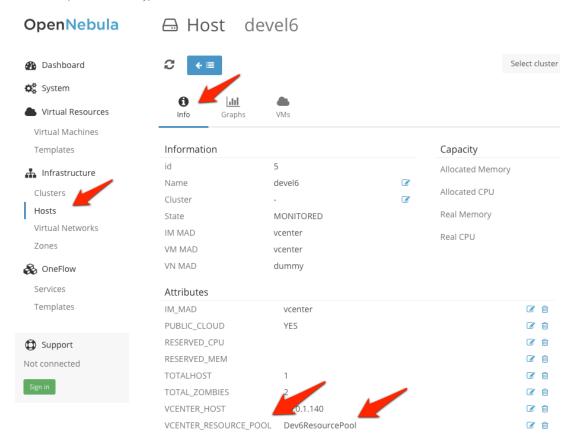
vOneCloud can be configured to place VMs in different Resource Pools. There are two approaches to achieve this, fixed per Cluster basis or flexible per VM Template basis.

7.6.1 Per Cluster Basis

In the fixed per Cluster basis approach, the vCenter credentials that vOneCloud use can be confined into a Resource Pool, to allow only a fraction of the vCenter infrastructure to be used by vOneCloud users. The steps to confine vOneCloud users into a Resource Pool are:

- · Create a new vCenter user
- Create a Resource Pool in vCenter and assign the subset of Datacenter hardware resources wanted to be exposed through vOneCloud
- Give vCenter user Resource Pool Administration rights over the Resource Pool
- Give vCenter user Resource Pool Administration (or equivalent) over the Datastores the VMs are going to be running on

Afterwards, these credentials can be used to add to vOneCloud the host representing the vCenter cluster. Add a new tag called VCENTER_RESOURCE_POOL to the host template representing the vCenter cluster (for instance, in the info tab of the host, or in the CLI), with the name of the Resource Pool.

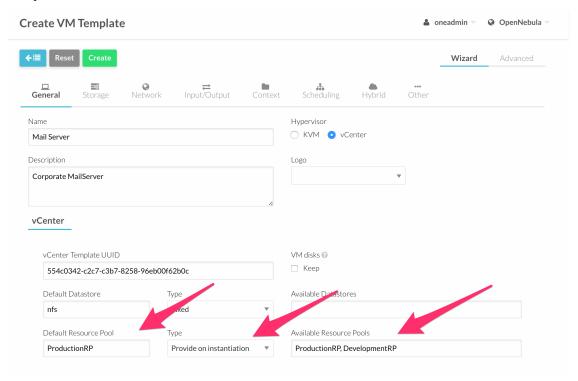


7.6.2 Per VM Template Basis

This second approach is more flexible in the sense that all Resource Pools defined in vCenter can be used, and the mechanism to select which one the VM is going to reside into can be defined using the attribute RESOURCE_POOL in the PUBLIC_CLOUD section of vOneCloud VM Template. This mechanism can be used to generate different vOneCloud VM Templates pointing to the same vCenter VM Template, each confined in a different Resource Pool and subject to be assigned to different groups of users.

This attribute can be set in two ways in the vOneCloud VM Template, and can be set/modified at the time of creating/updating the VM Template in vOneCloud:

- Fixed: Pick a certain Resource Pool where this VM will be contained
- **Delegated to User**: Provide a comma separated list of the different Resource Pools available for this VM Template, that the end user will be able to chose at VM launch time. A default can be selected.



Nested Resource Pools can be represented using '/'. For instance, a Resource Pool "RPChild" nested under "RPAncestor" can be represented both in VCENTER_RESOURCE_POOL and RESOURCE_POOL attributes as "RPAncestor/RPChild".

```
RESOURCE_POOL="RPAncestor/RPChild"

PUBLIC_CLOUD=[
   HOST="Cluster",
   TYPE="vcenter",
   VM_TEMPLATE="4223067b-ed9b-8f73-82ba-b1a98c3ff96e"]
```

CHAPTER

EIGHT

APPLIANCE CONFIGURATION

8.1 Introduction

The vOneCloud appliance features two components to simplify the configuration tasks needed to set-up, configure, maintain and upgrade the cloud: the vOneCloud Control Console (text-based) and the vOneCloud Control Panel (web-based).

This sections explains each of these interfaces, how to access them and the available configuration options.

8.2 Control Console

This is a text-based interface available used to run basic configuration tasks in the vOneCloud appliance.



The Control Console is available by opening the vOneCloud appliance console in vCenter. It requires no authentication since only the vCenter administrator will be able to open the vOneCloud console.

This component runs in two stages. The initial bootstrap stage, and the basic configuration stage.

8.2.1 Initial Bootstrap

The initial bootstrap is a configuration wizard which is part of the deployment process of vOneCloud, and it **must** be run. During this step the user will be prompted to configure the following aspects:

- · Configure Network
- Set the root password
- Change the password for oneadmin in OpenNebula
- Configure http proxy

Once this wizard has been executed the user is ready to open the vOneCloud Control Panel at <a href="http://<appliance_ip>:8000">http://<appliance_ip>:8000 in order to continue with the deployment configuration and to start the OpenNebula service.

Note that during this step the *oneadmin* account password will be set, which will be then used to access the vOneCloud Control Panel.

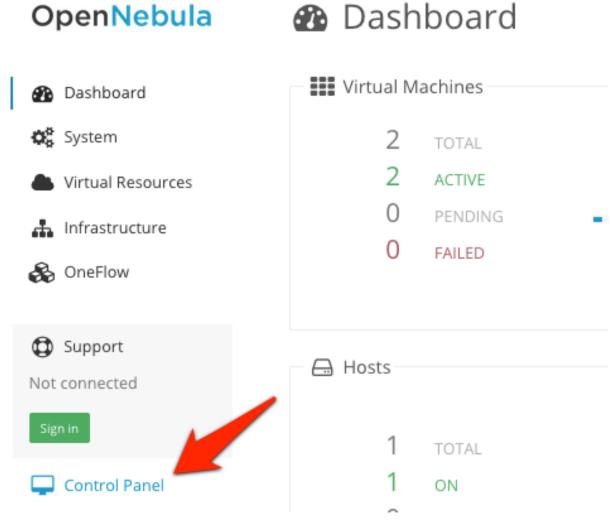
8.2.2 Basic Configuration

At any given moment, the vOneCloud administrator may choose to open the vOneCloud appliance console in vCenter to perform some additional configuration:

- · Networking configuration, which is useful if the networking configuration changes at any given time.
- Proxy configuration.
- Change the oneadmin password. Note that this step requires that the vOneCloud administrator restarts the OpenNebula service in the *vOneCloud Control Panel*.

8.3 Control Panel

This is a web based interface available at <a href="http://<appliance_ip>:8000">http://<appliance_ip>:8000 which handles many aspects of the vOneCloud platform configuration. The Control Panel can be reached at any time from the Sunstone GUI using the Control Panel link in the bottom of the left hand side menu.



To log in the administrator will need the *oneadmin* account, which is set in the initial configuration of the Control Console.

The next section documents the available information and actions in this interface

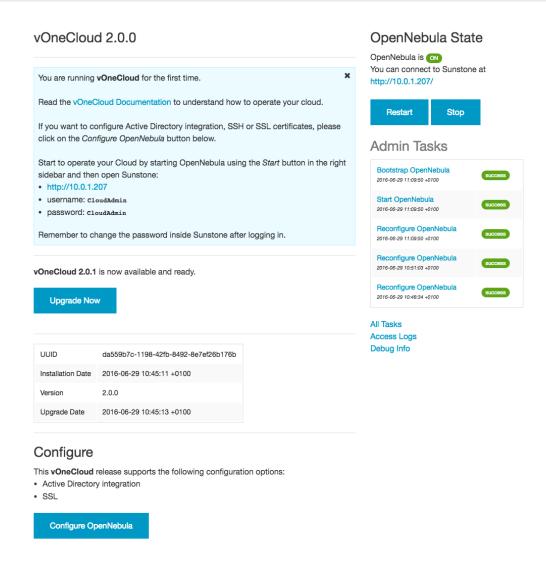
8.3.1 Appliance Management

In the dashboard of the Control Panel you will be able to see the following information:

Parame-	Description
ter	
UUID	Each vOneCloud appliance has an automatically generated UUID used to identify it. This
	information is required by vOneCloud Support for users with an active support subscription.
Installa-	Records the date of the vOneCloud first deployment.
tion	
Date	
Version	Active vOneCloud version
Upgrade	Records the date of last vOneCloud upgrade.
Date	

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voneCloud Control Panel



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Additionally vOneCloud will report the subscription status:

- · No subscription detected
- Active subscription
- · Expired subscription

8.3.2 Configuration Management

The configuration action handles the supported configuration of the vOneCloud appliance:

• Active Directory or LDAP integration.

- System Options Enable SSH.
- System Options Enable SSL.

If the configuration is changed while OpenNebula is running, it will need to be restarted. A warning will appear in the dashboard reminding the user to restart the OpenNebula service.

8.3.3 System options

It is possible to configure SSH and SSL:

System Options	
ssh □	
SSL enabled	
SSL Certificate File*	
SSL Key Certificate File*	
	4
SSL CA Certificate File	
	7

SSH

By default SSH access is disabled. If you want to enable it, simply enable the checbook.

SSL

If you want to enable SSL you will need to:

- Enable the SSL enabled checkbox
- Provide a Certificate (copy&paste the contents of the file)
- Provide a Key Certificate (copy&paste the contents of the file)
- Optionally, provide the CA Certificate (copy&paste the contents of the file)

Note: If you are going to use a self-signed SSL certificate, and do not have the CA certificate, you will need to have your browser trust that certificate, in both 443 and 29876 ports in the vOneCloud IP or FQDN. Otherwise VNC may not work

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8.3.4 Service Management

The OpenNebula services can be managed in the main dashboard: start, stop and restart.

Any of this actions will trigger one or more tasks. If one of this tasks fails, the user will be notified, and those with an active support subscription will be able to send the error report to the vOneCloud Support.

8.3.5 Log Access

The Control Panel features the possibility to access the OpenNebula logs.

8.3.6 Automatic Upgrades

When a new vOneCloud release is available for download users will be notified both in Sunstone and in the Control Panel. Users with an active support subscription will be able to upgrade with a single click. In the main Dashboard area the user will be notified if there is a new release available. In that case the user will be able to click a button that will start the upgrade.

Note: Before running an automatic upgrade users are recommend to create a vCenter snapshot of the vOneCloud appliance in order to revert back to it in case of failure.

8.4 Advanced Customizations

This section documents further customizations that can tailor the vOneCloud environment to your needs. However, these modifications will be lost after an upgrade. So please document the process exactly so you can replay it after upgrading the appliance.

All the customizations documented in this section require logging into the vOneCloud appliance, see the *Logging into the Appliance* guide to access it.

These customizations are currently supported:

The original size is 413 x 60 px.

• Rebrand vOneCloud

Warning: The following changes will be lost after an upgrade.

8.4.1 Rebranding

It is possible to change the logos of the Sunstone interface by replacing these files:

- Logo for the login screen: /usr/lib/one/sunstone/public/images/opennebula-sunstone-v4.0.png. The original size is 355 x 78 px. The image will be force resized to a width of 355px.
- Logo for the admin view: /usr/lib/one/sunstone/public/images/opennebula-sunstone-v4.0-small.pn
- Logo for the group and cloud view: /usr/lib/one/sunstone/public/images/one_small_logo.png. The original size is 563 x 194px.

The background of the login screen can be customized by replacing /usr/lib/one/sunstone/views/login.erb, with these contents:

```
<!DOCTYPE html>
<html>
 <head>
   <meta http-equiv="Content-Type" content="text/html; charset=utf-8" />
   <link rel="shortcut icon" href="images/favicon.ico" />
   <title>OpenNebula Sunstone Login</title>
   <link rel="stylesheet" type="text/css" href="css/login.css" />
   <!--[if IE]>
   <script type="text/javascript" src="vendor/crypto-js/core-min.js"></script>
   <script type="text/javascript" src="vendor/crypto-js/enc-base64-min.js"></script>
   <![endif]-->
   <% if $conf[:env] == 'dev' %>
     <script src="bower_components/requirejs/require.js" data-main="app/login">//
→script>
   <% else %>
     <script src="dist/login.js"></script>
   <% end %>
  </head>
 <body style="
 background: url(images/%YOURIMAGE%) no-repeat center center fixed;
 -webkit-background-size: cover;
 -moz-background-size: cover;
 -o-background-size: cover;
 background-size: cover;
   <% if settings.config[:auth] == "x509" %>
   <%= erb :_login_x509 %>
   <% else %>
   <%= erb :_login_standard %>
   <% end %>
   <div id="footer" style="overflow:visible;">
     <a href="http://opennebula.org" target="_blank">OpenNebula 4.13.85</a>
     <a href="http://opennebula.systems" target="_blank">OpenNebula Systems</a>
   </div>
  </body>
</html>
```

Make sure you replace %YOURIMAGE% in the above example with the name of your background. Upload your background image to /usr/lib/one/sunstone/public/images/. For example, if we have a logo called server.jpg, that line should read:

background: url(images/server.jpg) no-repeat center center fixed;

And we should upload it to /usr/lib/one/sunstone/public/images/server.jpg.

8.4.2 VM Template Logos

It is possible to add new logos for the VM Templates to be displayed in Sunstone:

- Create your logo in PNG format (90 x 96 pixels).
- Log in into the appliance and place it in /usr/lib/one/sunstone/public/images/logos

- chmod +644 on the uploaded file
- In Sunstone vCenter Admin view, update the desired VM Template and select any of the built in logos.
- · Click on update again and switch to Advanced view.
- Change the the LOGO= line to LOGO="images/logos/<mylogo>.png

After any of these changes it's necessary to restart OpenNebula in the Control Panel.

8.5 Troubleshooting

This section details what actions to take if any of the vOneCloud appliance configuration functions fails.

8.5.1 Cannot Check for Upgrades

When the vOneCloud Repository cannot be reached this message will be displayed:

OpenNebula Systems vOneCloud Repository is unreachable. Cannot check for upgrades. Read the Troubleshooting guide for more info.

This means that the appliance cannot reach the appliance repository at vonecloud.com. In the first place, check from your browser that this website is up: https://downloads.vonecloud.com/version, it should display a message like:

```
{"error":"Invalid Data."}
```

If that works, then it's probably a networking configuration error. Make sure that the network of the appliance has been properly set (see *here*). It also might be a proxy problem if the appliance requires a proxy to access the internet. If you are sure these configuration parameters are correct, perform a *manual login to the appliance* and check the following items:

- Inspect the routes ip route
- If you are not using a proxy, make sure you can reach the Google DNS to test internet connection: ping 8.8.8.8.
- Run the following command: *curl -kv https://downloads.vonecloud.com/version*. If you are using a proxy run this instead: *HTTPS_PROXY=http://curl -kv https://downloads.vonecloud.com/version*.

If you are sure the network is properly configured, please feel free to submit a support to vOneCloud Support.

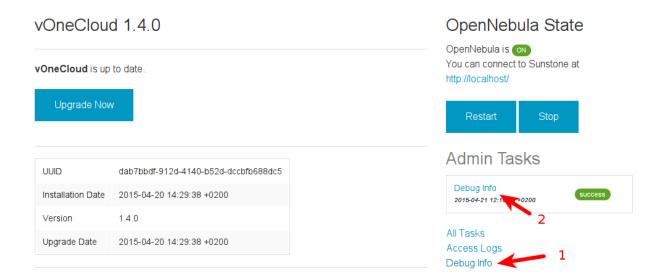
8.5.2 Debug Information

An Admin Task called <code>Debug Info</code> generates a gzipped tar file which can be downloaded that contains all the required information to debug the cloud if the OpenNebula user runs into a problem. This file can be then sent to <code>vOneCloud Support</code>. Note that this sends information on all the resources of the cloud and the OpenNebula log.

Note: Please examine this information before sending it over if you have concerns about sensitive data that might be automatically bundled in the file.

To generate the debug information follow these steps:

voneCloud Control Panel

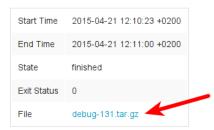


To download the file click on the Debug Info job and download the file:

voneCloud Control Panel



Job — Debug Info



8.5.3 Job Failure

A job should never fail. If it fails you should submit a support ticket with the attached Job Crashed Report (link found in the Job page) to vOneCloud Support.